



January 5, 2022

SAFETY RECALL NOTICE: 21V-952

TO: All E-ONE Dealers

E-ONE has decided that a safety defect exists in certain E-ONE CYCLONE 2, CYCLONE N, QUEST 2, TYPHOON, TYPHOON N vehicles manufactured from April 2019 through November 2021 equipped with Cummins ISX12 Engines. Accordingly, a recall to address this issue is being initiated effective January 5, 2022.

The fuel tubes between the fuel rail and the injector for cylinders 4, 5 and 6 may be susceptible to cracking, resulting in a high pressure fuel leak. A high pressure fuel leak in the presence of an ignition source may increase the risk of a fire. Fuel leaks may be detected during maintenance. An operator may smell fuel or observe a mist due to the fuel leak.

Owners will be notified by mail about the recall and will be instructed by on how to proceed. Cummins has stated. The subject fuel tubes for cylinders 4, 5 and 6 (the rear half of the engine) will be replaced with new fuel tubes (having the same part number as the recalled components) and vibration isolators will be added to the fuel tubes. The estimated repair time will be 2 hours. A recall-specific reimbursement plan will be provided on the Recall Portal for those units not covered by the manufacturer's limited warranty. There is no cost to owners for this recall.

Cummins is providing, free of charge, the necessary components and instructions to rectify the issue and will pay labor costs for inspecting and replacing the included components that have not already been replaced during normal maintenance.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver a new or used CYCLONE 2, CYCLONE N, QUEST 2, TYPHOON, TYPHOON N equipped with Cummins ISX12 Engines covered by this notification until this recall has been performed on these CYCLONE 2, CYCLONE N, QUEST 2, TYPHOON, TYPHOON N. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact E-ONE Customer Service at (352) 237-1122.

Sincerely,

Leroy Stephens
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