

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 17, 2021

Mr. Leroy Stephens E-One Incorporated 2929 SW 57th Ave.

Ocala, FL 34474

1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107MR 21V-952

Subject: Fuel Tubes May Crack and Leak Fuel

Dear Mr. Stephens:

This letter serves to acknowledge E-One Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

E-ONE/CYCLONE II/2019-2021 E-ONE/CYCLONE N/2021 E-ONE/QUEST II/2019-2021 E-ONE/TYPHOON/2020 E-ONE/TYPHOON N/2020-2021

**Mfr's Report Date:** December 9, 2021

NHTSA Campaign Number: 21V-952

# **Components:**

FUEL SYSTEM, DIESEL:FUEL INJECTION SYSTEM:FUEL RAIL

**Potential Number of Units Affected:** 140

### **Problem Description:**

E-One Incorporated (E-One) is recalling certain 2019-2021 Cyclone 2, Quest 2, 2020-2021 Typhoon N, 2020 Typhoon, and 2021 Cyclone N vehicles. The fuel tubes between the fuel rail and the injectors for cylinders four, five, and six may fatigue and crack, which can result in a high pressure fuel leak.

# **Consequence:**

A high pressure fuel leak in the presence of an ignition source can increase the risk of a fire.

#### Remedy:

Dealers will replace the fuel tubes and install vibration isolators, free of charge. Owner notification letters are expected to be mailed January 24, 2022. Owners may contact E-One customer service at 1-352-237-1122.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

E-One Incorporated's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Alex Andy

Enforcement

