

Part 573 Safety Recall Report

21V-942

Manufacturer Name : Winnebago Industries, Inc.

Submission Date : MAR 15, 2022

NHTSA Recall No. : 21V-942

Manufacturer Recall No. : 165



Manufacturer Information :

Manufacturer Name : Winnebago Industries, Inc.

Address : PO BOX 152
605 W. Crystal Lake Rd. Forest City IA
50436

Company phone : 1-641-585-3535

Population :

Number of potentially involved : 401

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Winnebago Ekko

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by identifying all 2022 Ekko model 622A floorplans built. This is the only model year and floor plan affected.

Production Dates : JAN 08, 2021 - DEC 01, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Shower and sink drainage system may leak which can lead to water infiltrating nearby electrical components.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Water infiltrating electrical components can cause an electrical short, leading to the potential for a thermal event.

Description of the Cause : The shower and sink drainage system components may not function as intended, resulting in water leaking on to the floor underneath the system. This leaking may occur both due to pump failure, which will allow the reservoir to back up and overflow, or it may occur due to a fitting failure that allows for leaking at hose fittings. Water leaking on to the floor under the reservoir may flow to openings to the lower compartment, which houses the electrical inverter.

Identification of Any Warning that can Occur : Reduced drainage performance of the shower.

Involved Components :

Component Name 1 : Sump Pump-Shower

Component Description : Lavatory shower and sink drainage sump pump

Component Part Number : 339816-01-000

Supplier Identification :

Component Manufacturer

Name : Xylem Inc

Address : 26717 Network Place
Chicago Illinois 60673

Country : United States

Chronology :

This issue was discovered on November 21, 2021 when Product Compliance was alerted to a customer concern. An investigation was immediately launched where it was discovered the issue of leaking wastewater was already being evaluated by Product Development. Through the investigation it was confirmed that water leaking from the drainage system can reach the inverter. A total of eight field events were identified where the inverter had stopped functioning, though no thermal events had occurred. These events occurred between November 8, 2021 and December 3, 2021. Through discussion with Quality Control, a potential mold / mildew issue was also identified. It was determined the pump system allowed residual wastewater to remain in the collection box which provides an opportunity for the growth of mold / mildew. This was identified as an additional safety concern and added to the required remedy development. A meeting of the Product Safety committee was held on December 01, 2021 and the committee decided to issue a voluntary recall.

Description of Remedy :

Description of Remedy Program : The remedy to correct this defect will involve a complete replacement of the pump system with a newly developed and tested system. The remedy will be performed by Winnebago Dealers at no cost to the consumer. If a consumer has paid to remedy this issue, they may be eligible for reimbursement. Reimbursement information can be obtained by contacting Winnebago Customer Care.

How Remedy Component Differs from Recalled Component : Complete replacement of the pump system with a newly developed and tested system.

Identify How/When Recall Condition was Corrected in Production : The recall condition is corrected in production with replacement of the pump system with a newly developed and tested system.

Recall Schedule :

Description of Recall Schedule : Notification will be sent within the 60 day requirement.
Planned Dealer Notification Date : JAN 27, 2022 - JAN 27, 2022
Planned Owner Notification Date : FEB 03, 2022 - FEB 03, 2022

* NR - Not Reported