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Sent on	12	03	2021	Expires on	02	21	2022
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Stop Sale/Safety Recall: 2022 CR-V Hybrid Front Driveshaft Outboard Joint
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DATE: December 3, 2021

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2022 CR-V Hybrid Front Driveshaft Outboard Joint

On December 2, 2021, American Honda notified NHTSA of a stop sale and safety recall for 238 model year 2022 CR-V Hybrid units for improperly heat-treated front driveshaft outboard ball joints. Under certain conditions, an improperly heat-treated ball joint may break, potentially causing the vehicle to lose motive power and/or vehicle rolls away unexpectedly while parked without the parking brake being set, both of which may increase the risk of a crash or injury. Refer to your eResponsibility report or perform an iN **VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Due to a manufacturing process error at a supplier, a small number of outboard ball joints were not properly heat-treated prior to driveshaft assembly.

REPAIR

Replace the right or left front driveshaft (VIN specific).

PARTS

Parts will be available through VIN control ordering.

TOOLS

No special tools are required for this repair.

SERVICE BULLETINS

Service Bulletins 21-092, *Safety Recall: 2022 CR-V Hybrid Right Front Driveshaft* and 21-093, *Safety Recall: 2022 CR-V Hybrid Left Front Driveshaft* were posted to the Service Information System (SIS) as of December 3, 2021. They include repair, parts, and warranty information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by the end of January 2022.

As always, be sure to perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.