



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 13, 2021

Mr. Jeff Chang
Honda (American Honda Motor Co.)
1919 Torrance Blvd.
Mail Stop 500-2C-10A
Torrance, CA 90501-2746

NEF-107JK
21V-939

Subject: Driveshaft May Fail

Dear Mr. Chang:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ACURA/RDX/2021
HONDA/CR-V HYBRID/2022

Mfr's Report Date: December 2, 2021

NHTSA Campaign Number: 21V-939

Components:

POWER TRAIN:DRIVELINE:DRIVESHAFT

Potential Number of Units Affected: 279

Problem Description:

Honda (American Honda Motor Co.) is recalling certain 2021 Acura RDX and 2022 CR-V Hybrid vehicles. A component in the right or left front driveshaft may have been improperly heat-treated, which could result in driveshaft failure.

Consequence:

Driveshaft failure can cause a sudden loss of drive power, or cause the vehicle to roll away when parked if the parking brake is not applied. Either condition can increase the risk of a crash or injury.

Remedy:

Dealers will replace the right or left front driveshaft as necessary, free of charge. Owner notification letters are expected to be mailed January 24, 2022. Owners may contact Honda customer service 1-888-234-2138. Honda's numbers for this recall are BBY, NBW, and OBX.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Honda's proposed owner notification letter and approved it for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Honda (American Honda Motor Co.)'s contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement