



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 8, 2021

Mr. Appie Theron
Autocar, LLC
551 S Washington Street
Hagerstown, IN 47346

NEF-107MR
21V-930

Subject: Vehicle May Roll Backwards due to Hesitation/Stall

Dear Mr. Theron:

This letter serves to acknowledge Autocar, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
AUTOCAR/XPEDITOR/2020

Mfr's Report Date: November 26, 2021

NHTSA Campaign Number: 21V-930

Components:
EQUIPMENT

Potential Number of Units Affected: 16

Problem Description:

Autocar, LLC. (Autocar) is recalling certain 2020 Xpeditor vehicles up-fitted with an aftermarket power take off (PTO). The engine may stall or hesitate when operated from the right-side stand-up position with the PTO system engaged.

Consequence:

A stall or hesitation can cause the vehicle to roll backwards, increasing the risk of a crash or personal injury.

Remedy:

Autocar will install a hill start aide system, free of charge. Owner notification letters are expected to be mailed January 24, 2022. Owners may contact Autocar customer service at 1-888-218-3611 or 1-877-973-3486. Autocar's number for this recall is ACX-2107. Note: This recall is an expansion of recall 20V-496.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the aftermarket power take off (PTO). If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Autocar, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement