

# Part 573 Safety Recall Report

# 21V-924

**Manufacturer Name :** Harley-Davidson Motor Company**Submission Date :** NOV 24, 2021**NHTSA Recall No. :** 21V-924**Manufacturer Recall No. :** 0178**Manufacturer Information :****Manufacturer Name :** Harley-Davidson Motor Company**Address :** 3700 W. Juneau Avenue

Milwaukee WI 53201-0653

**Company phone :** (414) 343-4056**Population :****Number of potentially involved :** 2,689**Estimated percentage with defect :** 1 %**Vehicle Information :****Vehicle 1 :** 2021-2021 Harley-Davidson Pan America**Vehicle Type :** MOTORCYCLES**Body Style :** OTHER**Power Train :** GAS

**Descriptive Information :** The Seat Base, part number 47200713, on certain 2021 Harley-Davidson Pan America (RA) motorcycles may lose threaded insert retention at one or more of the fastening locations. Motorcycles within the production build range of 03/08/2021 through 10/13/2021 are part of the recall population. The specific number of this make/model/year are:

2021 RA1250S – 2647

2021 RA1250 – 42

Motorcycles produced after 10/13/2021 have received an updated Seat Base, part number 47200713.

**Production Dates :** MAR 08, 2021 - OCT 13, 2021**VIN Range 1 : Begin :** 1HD1ZES19MB300609 **End :** 1HD1ZES16MB315889  **Not sequential****Description of Defect :**

**Description of the Defect :** The Seat Base on certain Pan America (RA) motorcycles may lose threaded insert retention at one or more of the fastening locations. Field data suggests this condition is most likely to develop as a result of the operator applying upward load on the hand-hold portion of the seat base while deploying the center stand.

**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** If the hand-hold portion of the Seat Base fractures while a passenger is using

**Description of the Safety Risk :** the hand-hold feature with the vehicle in motion, it may increase the risk of injury.

**Description of the Cause :** Manufacturing variation during the production of the Seat Base, part number 47200713, has resulted in certain parts which are less capable to resist an upward load in the threaded insert locations.

**Identification of Any Warning that can Occur :** If the Seat Base loses retention, the hand-hold feature may become loose. A rider or passenger may be able to detect this condition while engaging the center stand or pulling the hand-hold feature upwards before the vehicle is in motion.

## Involved Components :

**Component Name 1 :** Struct Tailsect Sub-compnt, Hand Hold

**Component Description :** Base, Seat

**Component Part Number :** 47200713

## Supplier Identification :

### Component Manufacturer

**Name :** Cascade Engineering, Inc

**Address :** 3400 Innovation Court SE  
Grand Rapids Michigan 49512

**Country :** United States

## Chronology :

See separate chronology document.

## Description of Remedy :

Description of Remedy Program : The Seat Base, part number 47200713, will be replaced with an updated part. Owners of affected motorcycles will be advised to arrange service with an authorized Harley-Davidson dealer, who will perform the remedy at no charge to the customer. Pursuant to 49 CFR 577.11(e), Harley-Davidson requests that it be exempt from providing a notification of a reimbursement plan. Any pre-notification product failure would have been addressed under the manufacturer's limited warranty. Accordingly, no person would be eligible for reimbursement pursuant to 573.13.

How Remedy Component Differs from Recalled Component : The updated Seat Base, part number 47200713, may be identified with a manufacturing date stamp (on the bottom of the part) equal to or greater than September 2021.

Identify How/When Recall Condition was Corrected in Production : Beginning on or about 10/13/2021, production vehicles began receiving an updated Seat Base, part number 47200713, which does not exhibit the recall condition.

## Recall Schedule :

Description of Recall Schedule : Harley-Davidson will notify the dealer network between 12/01/2021 and 12/08/2021. Owner notification letters will be sent between 12/06/2021 and 12/13/2021.

Planned Dealer Notification Date : DEC 01, 2021 - DEC 08, 2021

Planned Owner Notification Date : DEC 06, 2021 - DEC 13, 2021

\* NR - Not Reported