Technical Bulletin



RECALL CAMPAIGN BULLETIN

 Classification:
 Reference:
 Date:

 BT21-026
 NTB21-108
 November 22, 2021

VOLUNTARY SAFETY RECALL CAMPAIGN 2022 FRONTIER; TRAILER TOW HARNESS AND TOW HITCH RECEIVER INSTALL

CAMPAIGN ID #: PC855

APPLIED VEHICLES: 2022 Frontier (D41) – Crew Cab Long Wheelbase ONLY

Check Service COMM or Dealer Business Systems (DBS) National Service History to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting this voluntary safety recall campaign, on certain specific model year 2022 Frontier crew cab long wheelbase vehicles, to install a trailer tow harness and tow hitch receiver. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC855 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration. While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

- 1. Install the trailer tow harness kit.
 - For the trailer tow harness kit installation, refer to the accessory installation procedure Trailer Tow Harness Kit_Frontier_T99T8 9BU0A, found under the Acc. Install Instructions tab in ASIST.

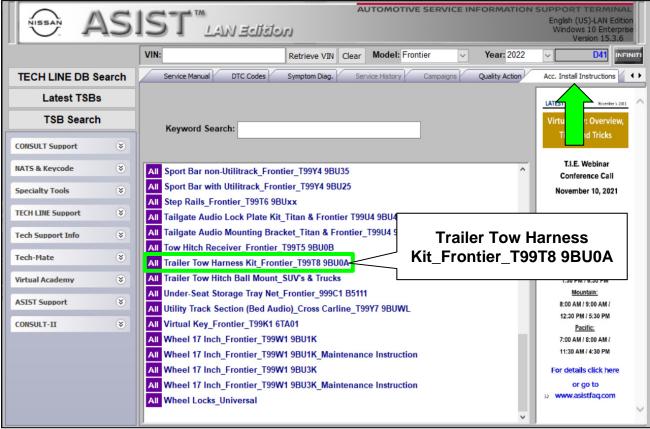


Figure 1

2/4

NTB21-108

- 2. Install the tow hitch receiver.
 - For the tow hitch receiver installation, refer to the accessory installation procedure Tow Hitch Receiver_Frontier_T99T5 9BU0B, found under the Acc. Install Instructions tab in ASIST.



Figure 2

3/4

NTB21-108

NOTE: In the event the vehicle currently has an aftermarket tow hitch installed, Email a clear picture of the tow hitch assembly that is on the vehicle to FQA using the information below.

- a. Email photos to nnafqasupport@nissan-usa.com
- b. Make sure to include the following information in the Email:
 - o Email Subject Line: PC855 Frontier Tow Hitch
 - Dealer Name
 - Dealer Code
 - Dealer Address
 - o VIN
 - Contact Person Name
 - Contact Person Phone Number

IMPORTANT: The Email file size cannot exceed 10Mb.

FQA will follow-up with the Dealer contact person within two (2) business days with further instructions.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Tow Harness Kit	T99T8-9BU0A	1
Tow Hitch Receiver	T99T5-9BU0B	1

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
PC855	Install Trailer Tow Harness and Tow Hitch Receiver	PC8550	1.3

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 22, 2021	NTB21-108	Original bulletin published