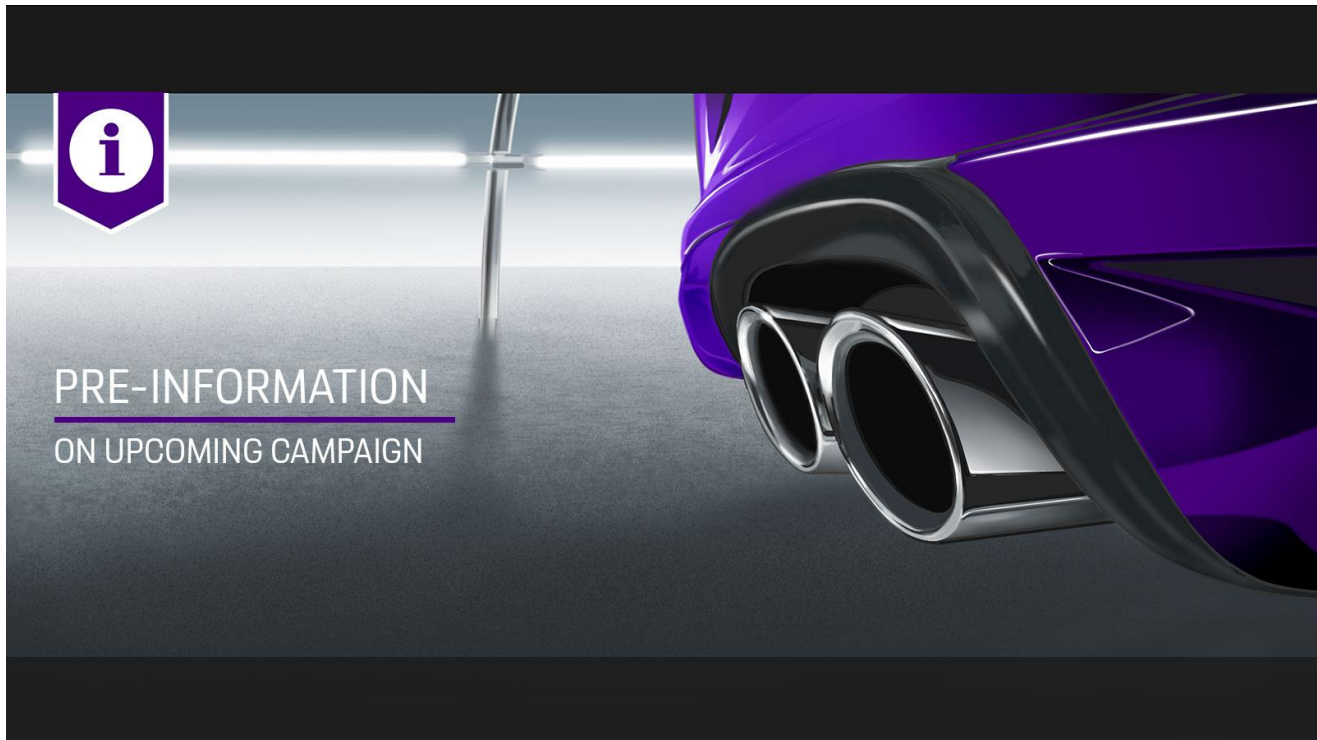


Pre-Information: AMC3 Stop Use / Recall Campaign - Rework screw connection on control arms of rear axle



AMC3 Stop Use / Recall Campaign - Rework screw connection on control arms of rear axle

Overview

On the affected vehicles, there is a possibility that the screw connection on upper control arms of the rear axle were not tightened to specification and could loosen. To remedy this issue, the subject vehicles are being recalled to replace the screws and install them according to specification. In addition, the chassis components will be checked for associated damage and replaced in the event of visible damage.

Please note:

- A total of 35 vehicles are affected by the campaign AMC3
- Based on production data, 21 of 35 customers will be contacted immediately to asked to stop driving their vehicles

- Please follow the procedure described in the "Stop Use" section below and implement the Stop Use immediately

Stop Use

The use of the affected vehicles by the customer is not permitted until the remedial measure has been carried out.

Customers will be contacted immediately and advised to stop using their vehicles until the remedial measure has been carried out.

Affected vehicles may only be driven for loading and unloading within the transport chain.

Any further use is not permitted and test drives are not permitted.

Porsche Mobility - Stop Use

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Invoicing of any additional costs incurred as part of the Stop Use AMC3

Costs for transporting the vehicle

The vehicle must be collected from customer and transported to the Porsche Centre.

The incurred costs can be invoiced under part number AMC30000001 in the campaign claim for the Stop Use AMC3.

Please attach a copy of the invoice to the campaign claim in WWS.

Costs for customer mobility

If a mobility requirement arises for the customer during the campaign, this can be covered in accordance with the rules of the Porsche Customer Mobility Program until the AMC3 measure has been implemented.

Model type	Taycan (Y1A)
Model year	from 2020 to 2021
Number of affected vehicles	35