

Part 573 Safety Recall Report

21V-911

Manufacturer Name : Porsche Cars North America, Inc.

Submission Date : NOV 29, 2021

NHTSA Recall No. : 21V-911

Manufacturer Recall No. : AMC3



Manufacturer Information :

Manufacturer Name : Porsche Cars North America, Inc.

Address : One Porsche Drive
Atlanta GA 30354

Company phone : 1-800-767-7243

Population :

Number of potentially involved : 35

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Porsche Taycan

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : NR

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : JUN 17, 2020 - NOV 16, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : On some of the affected vehicles, individual screw connections at the upper control arm (front and rear) on rear axle might not have been tightened to the specification.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A loose screw connection might cause movement of respective suspension component beyond its intended position.

If the screw connection fails, it may degrade vehicle maneuverability and increase a risk of a crash.

Description of the Cause : Due to a lack of safeguarding a process adjustment, there is a possibility that on the affected vehicles the screw connection on the upper control arm (front and rear) on the rear axle were not installed according to the specifications. Thus, the durability of the screw connection could not be guaranteed.

Identification of Any Warning that can Occur : A warning is not ensured. Abnormal noises might be perceivable, due to the movement of respective components.

Involved Components :

Component Name 1 : Screw connection

Component Description : Screw connection is used to affix the upper control arms on wheel carrier and chassis subframe.

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

In early November, 2021 Porsche was informed that certain screw connections on the upper control arms (front and rear) on the rear axle were potentially not installed according to the specifications. Porsche immediately began an investigation into potential consequences of this issue and in parallel studied production records to help identify potentially affected vehicles.

On November 15, 2021, Porsche decided to recall the subject vehicles to remedy this issue.

Description of Remedy :

Description of Remedy Program : The screw connections in question will be replaced with a new nut and bolt and tightened to the original specification. Additionally, surrounding components will be checked for any consequential damage. Depending on the inspection result, all damaged parts will be replaced. The owner's letter will not include a statement about customer reimbursement for pre-notification remedies as all of the affected vehicles are still covered under Porsche New Car Limited Warranty.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : The recall condition was corrected beginning November 13, 2020 due to process adjustment in production line.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the Recall on or before December 1, 2021 and Owners will be notified via mail on or before January 18, 2022.

Planned Dealer Notification Date : DEC 01, 2021 - DEC 01, 2021

Planned Owner Notification Date : JAN 18, 2022 - JAN 18, 2022

* NR - Not Reported