

November 26, 2021

Mr. Charlie Grimes Warranty Advisor Ferrara Fire Apparatus, Inc. 27855 James Chapel Rd. Holden, LA 70744

Subject: Rear Axle Drive Pinion May Fracture

Dear Mr. Grimes:

This letter serves to acknowledge Ferrara Fire Apparatus, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

FERRARA/CINDER/2021-2022 FERRARA/INFERNO/2021-2022

Mfr's Report Date: November 19, 2021

NHTSA Campaign Number: 21V-910

**Components:** POWER TRAIN:AXLE ASSEMBLY

# Potential Number of Units Affected: 6

## **Problem Description:**

Ferrara Fire Apparatus, Inc. (Ferrara) is recalling certain 2021-2022 Inferno and Cinder emergency vehicles. The rear axle drive pinion may fracture.

## **Consequence:**

A fractured drive pinion may contact the brake drop hose, and unintentionally engage the parking brake or activate the brake lights, increasing the risk of a crash.

## **Remedy:**

Meritor will inspect and replace the drive pinion, as necessary, free of charge. Owner notification letters are expected to be mailed January 10, 2022. Owners may contact Ferrara customer service at 1-800-443-9006.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107MR 21V-910

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ferrara Fire Apparatus, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alae Andy

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

