

2. If you are not using Service Management to start repair orders, review SIR for "Complete" or "In Process" next to the "21KWG" campaign code prior to performing this repair.
3. Follow the procedures below to update the VECU software and correctly set the speed interlock parameter.

Federal Law

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

There is no time or mileage limit for this recall. Kenworth will pay for labor:

- 0.5 hours labor to update VECU software and CECU software for chassis with CVMUX electronic architecture. Includes accessing the parameter value via PVP to confirm the correct value. Use Quick Claim Code 21KWGA.
- 0.4 hours labor to update VECU software for chassis with VMUX electronic architecture. Includes accessing the parameter value via PVP to confirm the correct value. Use Quick Claim Code 21KWGB.
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.
- File the claim within 14 days in accordance with Warranty Policy [CA009](#).

Take-Off Parts Disposition: N/A

PRWS CLAIM CODING			
Campaign Code:	21KWG	Campaign Type	Safety Recall
Claim Category:	Truck	Repair Type	Proactive
Customer Concern Code	029	Causal Code	A1
Corrective Action Code	12	Responsibility Code:	Camp
Failure Location	003-001-088	Causal Part	Q21-1126-700-700
Supplier Code	N/A	SRT Code	<p>045-966 0.3 hrs. (VMUX Chassis) DAVIE4 – Download new software to VECU.</p> <p>B45-967 0.4 hrs. (CVMUX Chassis) Update VECU and CECU software.</p> <p>B45-968 0.1 hrs. PVP processing and/or verification</p>

CLAIM CODING			
Failure Location:	003-001-088	Work Accomplished:	58
Failure Type:	363	Responsibility Code:	01
SRT Code:	<p>045-966 0.3 hrs. (VMUX Chassis) DAVIE4 – Download new software to VECU.</p> <p>B45-967 0.4 hrs. (CVMUX Chassis) Update VECU and CECU software.</p> <p>B45-968 0.1 hrs. PVP processing and/or verification</p>	Claim Type:	C

Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.

Go to PVP and verify the parameter (either N815 or AA01153) is set to 30MPH. Change to 30MPH if needed.

Defines the speed threshold for the work brakes function (N815)	30	MPH	I
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