



January 07, 2022

Name
Address
City, State Zip

IMPORTANT SAFETY RECALL NOTICE: 21V905

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s):

Dear KME Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Why is a recall being conducted?

KME decided that a defect which relates to motor vehicle safety exists in certain model year 2022 KME vehicles manufactured from June 2021 through October 2021.

It has been reported that some Meritor drive pinion 180 series axles may be fractured in the pinion spline. If this defect exists, the fracturing of the pinion may hit the brake drop hose which may unintentionally apply the parking brake without detection or brake lights coming on, possibly resulting in a crash. The issue could occur without warning. This was caused by a variation in the pinion spline tooling geometry of the Meritor process.

The affected item is the Meritor Series 180 Axle Pinion Shaft.

What are we doing about the problem?

A Meritor representative will contact you to schedule the axle pinion inspection and repair as needed. The inspection will need to be performed with a service technician and Meritor representative. The inspection will take approximately 1 hour. If it is determined that the pinion is fractured, Meritor will inform you and KME that the Differential Carrier Housing Assembly will need to be replaced. Meritor and KME will help locate an authorized service facility if you are unable to complete the replacement of the assembly once it is received. The repair will take approximately 5 hours to complete. There is no cost to the vehicle owner for the recall remedy.

Meritor and/or KME will contact all owners of these units that are affected by this recall. They will be directed to the appropriate service provider for repair. KME and Meritor are providing, free of charge, the necessary components to rectify the issue and will pay labor costs for

inspecting and replacing the included components that have not already been replaced during normal maintenance.

What should you do?

Meritor and/or KME will contact all owners of these units that are affected by this recall. Owners will be directed to the appropriate service provider for repair.

If you need further assistance with this notification, please contact your KME Dealer or KME Customer Service at (570) 669-2815.

INCLUDED WITH THIS LETTER IS AN OWNER RESPONSE CARD TO BE FILLED OUT AND RETURNED TO KME. Please have your Truck VIN or GSO available. After the repair has been completed, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and return it to:

Mail: KME, One Industrial Complex, Nesquehoning, PA 18240

E-mail: bpolgreaan@kmeffire.com

Fax: (570) 669-5182

What if you no longer own this vehicle?

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us.

Federal law requires any lessor who receives a notification of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days. If you are no longer the owner of this vehicle, please provide us with any contact information so we may contact the new owner.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement, contact our customer service department at (570) 669-5230.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

KME, Inc.

From: _____
(Customer name)

To: KME Fire Apparatus
One Industrial Complex
Nesquehoning, PA 18240

RE: NHSTA Recall No. 21V905

Date: _____
KME GSO(s) or VIN(s) _____

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- ☐ This vehicle was inspected and repaired according to instructions.
 - ☐ This vehicle was inspected and determined to not need repair.
 - ☐ This vehicle was sold to: _____ Name, Address, City, State/ZIP
 - ☐ This vehicle was stolen.
 - ☐ This vehicle was destroyed.

Owner's (or Former Owner's) Signature

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



Please return this form by fax (570) 669-5182, by E-mail to bpolgrian@kmeffire.com, or by phone (570) 669-5230.