



December 20, 2021

## **SAFETY RECALL NOTICE: 21V-904**

TO: All E-ONE Dealers

E-ONE has decided that a safety defect exists in certain E-ONE CYCLONE 2, CYCLONE N, TYPHOON, TYPHOON N vehicles manufactured from March 2021 through November 2021 equipped with Meritor Series 180 Axle. Accordingly, a recall to address this issue is being initiated effective December 15, 2021.

It has been reported that some Meritor drive pinion 180 series axles may be fractured in the pinion spline. If this defect exists, the fracturing of the pinion may hit the brake drop hose which may unintentionally apply the parking brake without detection or brake lights coming on, possibly resulting in a crash. The issue could occur without warning.

A Meritor representative will contact you to schedule the axle pinion inspection and repair as needed. The inspection will need to be performed with a service technician and Meritor representative. The inspection will take approximately 1 hour. If it is determined that the pinion is fractured, Meritor will inform you and E-ONE that the Differential Carrier Housing Assembly will need to be replaced. Meritor and E-ONE will help locate an authorized service facility if you are unable to complete the replacement of the assembly once it is received. The repair will take approximately 5 hours to complete. There is no cost to the vehicle owner for the recall remedy.

Meritor and/or E-ONE will contact all owners of these units that are affected by this recall. They will be directed to the appropriate service provider for repair. E-ONE and Meritor are providing, free of charge, the necessary components to rectify the issue and will pay labor costs for inspecting and replacing the included components that have not already been replaced during normal maintenance.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver a new or used CYCLONE 2, CYCLONE N, TYPHOON, TYPHOON N equipped with Meritor Series 180 Axle covered by this notification until this recall has been performed on these CYCLONE 2, CYCLONE N, TYPHOON, TYPHOON N. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact E-ONE Customer Service at (352) 237-1122.

Sincerely,

Leroy Stephens  
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