

*The Aluminum Trailer Company*  
751 N. Tomahawk Trail P.O. Box 396  
Nappanee, IN 46550  
(877) 441-2440

January 14, 2022

**RE: IMPORTANT SAFETY NOTIFICATION – NHTSA Recall Notice 21V-902 - ATC Quest/Raven trailers specifically with a spring assist ramp door assembly.**

To: All Dealers

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Aluminum Trailer Company (“ATC”) has decided that a defect, which relates to motor vehicle safety, exists in certain ATC Quest/Raven trailers specifically with a spring assist ramp door assembly manufactured by ATC from June 2021 until September 2021.

On certain ATC Quest/Raven trailers specifically with a spring assist ramp door assembly. If the trailer specified has the incorrect cable fastener assembly and was over tightened, the excessive stress on the bushing could cause the fastener/bushing assembly to deform and break. If one cable bushing fails, this adds stress to the opposite side bushing potentially causing failure. The failed connection could potentially cause the cables to violently retract, increasing the risk of injury. Also, if both cables fail, there will be no assistance to open the ramp door. Safety of all past and present ATC trailers is our top priority.

Owners will be notified by mail about the recall. ATC will remedy the defect without charge by replacing the existing ramp door cable fastener assembly. ATC will supply the required parts kit and work instructions for the repair. We estimate the time to perform the labor required to correct the defect to be approximately thirty (30) minutes. There is no cost to owners for this recall. ATC will reimburse any customer who incurred costs to repair the defect before our notification was sent.

Please be reminded that it is a violation of Federal law for you to sell or lease the trailers covered by this notification until this recall has been performed on these trailers. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact Customer Support at The Aluminum Trailer Company by mail, P.O. Box 396 Nappanee, IN 46550; by phone (877) 441-2440, or electronic mail [customersupport@atctrailers.com](mailto:customersupport@atctrailers.com).

Sincerely,

The Aluminum Trailer Company