



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 6, 2021

Mr. Pete Gingerich
Aluminum Trailer Company (ATC)
306 S. Nappanee Street
Nappanee, IN 46550-0396

NEF-107MR
21V-902

Subject: Ramp Door Cables May Fail and Retract Forcefully

Dear Mr. Gingerich:

This letter serves to acknowledge Aluminum Trailer Company (ATC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ATC/QUEST/2021
ATC/RAVEN/2021

Mfr's Report Date: November 19, 2021

NHTSA Campaign Number: 21V-902

Components:

STRUCTURE:BODY:DOOR
STRUCTURE:CRITICAL FASTENERS

Potential Number of Units Affected: 461

Problem Description:

Aluminum Trailer Company (ATC) is recalling certain 2021 Quest and Raven trailers equipped with a spring-assist ramp door assembly. The fastener used to secure the spring-assist ramp door cables may be the incorrect type and over-tightened, which could cause the cable bushings to fail.

Consequence:

Cable bushing failure may cause the cables to retract forcefully, increasing the risk of injury.

Remedy:

No remedy has been established at this time. Owner notification letters are expected to be mailed January 14, 2022. Owners may contact ATC customer service at 1-877-441-2440, ext. 342.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Aluminum Trailer Company (ATC)'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement