



American Honda Motor Co., Inc.  
1919 Torrance Boulevard  
Torrance, CA 90501-2746  
Phone (310) 783-2000

January 2022

NHTSA Recall 21V-901

## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle:

Dear Honda Powersports Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

### **WHAT IS THE REASON FOR THIS NOTICE?**

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2021 NC750XD motorcycles. Due to improper fuel injection control programming, the Fuel Injection Electronic Control Unit (FI-ECU) of motorcycles equipped with a 6-speed Dual Clutch Transmission (DCT) may not provide sufficient fuel when accelerating from a stopped position or right before coming to a stop. As a result, the vehicle may potentially stall, increasing the risk of crash or injury.

### **WHAT WILL HONDA DO?**

The dealer will reprogram the FI-ECU and DCT-ECU, for free.

### **WHAT SHOULD YOU DO?**

Please call any authorized Honda Powersports dealer and make an appointment to have the FI-ECU and DCT-ECU reprogrammed for free. Once you schedule an appointment for your motorcycle, be advised that the process may take approximately 30 minutes. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your motorcycle available for a longer period of time. If you are not the only rider of this motorcycle, please advise all other riders and passengers of this important safety information.

For assistance locating a Honda Powersports dealer, you may call Honda Powersports Customer Relations at: (866) 784-1870 or use the “find a dealer” option on [www.powersports.honda.com](http://www.powersports.honda.com).

### **CHECK YOUR MOTORCYCLE FOR OPEN RECALLS**

You can check your motorcycle’s eligibility for repair under this or any other recall. Please access the Honda recall lookup tool at [www.powersports.honda.com/recalls.aspx](http://www.powersports.honda.com/recalls.aspx) and enter your VIN.

### **CALIFORNIA OWNERS ONLY**

The DMV will not renew your registration until this recall has been completed. After completing the repair procedure, your dealer will give you a Vehicle Emission Recall - Proof of Correction certificate. Please make sure the dealer completes and gives you the certificate. Keep the certificate for your records as proof that the recall was completed. Submit the certificate to the DMV only if the DMV requests it.

### **EMISSION WARRANTY**

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your motorcycle repaired as soon as possible. Failure to do so could be determined as lack of proper maintenance.

### **OWNER INFORMATION**

If you paid out of pocket to have these specific recall repairs performed on your motorcycle, you may be eligible for reimbursement; please contact Honda Powersports Customer Relations at: (866) 784-1870 to determine potential eligibility and for instructions on how to request reimbursement.



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You received this recall notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this motorcycle. If this is not the case, or if any of the information is incorrect, please complete, sign and return the Information Change Card and we will update our records. If you are a lessor of this motorcycle, Federal Regulations require you to forward this notice to your lessee within ten days.

**DO YOU STILL HAVE MORE QUESTIONS?**

**Should you have any questions about this recall, please contact your authorized Honda motorcycle dealer.** Should you need additional assistance, you may contact Honda Powersports Customer Service toll free at (866) 784-1870.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your motorcycle without charge and within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause you.

Sincerely,

**American Honda Motor Co., Inc.**  
**Powersports Products**

Campaign #KNO / Service Bulletin: MTB-17786