



<p>Safety Recall: Jayco Inc. 21V-893  FCA Recall 21V-699  December 2021</p>
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**IMPORTANT SAFETY RECALL**

**This Notice Applies to Your Recreational Vehicle «vin»**

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US and Jayco Motorized Division has decided that 2021-2022 Entegra Ethos and Jayco Swift built on certain 2021 Ram Promaster vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 208 S7.1.1.5.

***Reason for this recall***

The seat belts in your vehicle may contain seat belt retractors with suspect Automatic Locking Retractor ("ALR") levers that may affect the ALR function of the seat belt retractor. The ALR may deactivate earlier than intended and a child seat may not tightly secure to the vehicle seat which may cause an increased risk of injury in a crash to the occupant of the child restraint seat.

***Recall Remedy***

FCA US will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the suspect seat belts and replace as needed. The estimated repair time is about one hour. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

***What we need you to do***

Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment.

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit your reimbursement request online. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267 or FCA Recall Assistance Center 1-800-853-1403. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,  
Compliance Management  
Jayco Motorized