



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 23, 2021

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107SS
21V-892

Subject: Blocked Drain Tube May Cause Air Bag Deployment

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/ATLAS/2021
VOLKSWAGEN/ATLAS CROSS SPORT/2020-2021

Mfr's Report Date: November 17, 2021

NHTSA Campaign Number: 21V-892

Components:

AIR BAGS: AIR BAG/RESTRAINT CONTROL MODULE
VISIBILITY:DEFROSTER/DEFOGGER/HVAC SYSTEM

Potential Number of Units Affected: 54,429

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2021 Atlas and 2020-2021 Atlas Cross Sport vehicles. The air conditioning system drain tube could be blocked, causing water to leak inside the vehicle near the air bag control module.

Consequence:

A water leak may damage the air bag control module, causing an inadvertent air bag deployment and increasing the risk of injury or a crash.

Remedy:

Dealers will repair the drain tube and replace the air bag control module, as necessary, free of charge. Interim owner notification letters informing owners of the safety risk are expected to be mailed January 14, 2022. Owners will receive a second notice when remedy parts become available. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 87H4.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



We have received VW's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement