



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 22, 2021

Mr. Joshua Chard  
Director, Corporate and Product Safety  
Altec Industries, Inc.  
210 Inverness Center Drive  
Birmingham, AL 35242

NEF-107MR  
21V-884

**Subject:** Pedestal and Truck Frame May Separate

Dear Mr. Chard:

This letter serves to acknowledge Altec Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ALTEC/AERIAL DEVICE/2012-2016

**Mfr's Report Date:** November 15, 2021

**NHTSA Campaign Number:** 21V-884

**Components:**

EQUIPMENT:MECHANICAL:BOOM/CRANE/LADDER:TURNTABLE  
STRUCTURE:FRAME AND MEMBERS

**Potential Number of Units Affected:** 4,055

**Problem Description:**

Altec Industries, Inc. (Altec) is recalling certain 2012-2016 AT200A aerial devices. Cracks may develop in the legs of the mounting frame, which can cause the mounting frame side plate to break.

**Consequence:**

A broken side plate may result in pedestal and truck frame separation, increasing the risk of injury.

**Remedy:**

Altec will repair the side plates as necessary, or provide a repair kit, free of charge. Owner notification letters are expected to be mailed January 14, 2022. Owners may contact Altec customer service at 1-877-462-5832. Altec's number for this recall is CSN 840.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Altec Industries, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement