



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 19, 2021

Tiffani Torgeson
Daimler Trucks North America, LLC
4747 N Channel Ave
Portland, OR 97217

NEF-107MR
21V-882

Subject: Power Stud May Electrically Arc to Bulkhead

Dear Tiffani Torgeson:

This letter serves to acknowledge Daimler Trucks North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

WESTERN STAR/4700/2017-2019
WESTERN STAR/4900/2017-2019
WESTERN STAR/5700/2017-2019
WESTERN STAR/6900/2017-2019

Mfr's Report Date: November 12, 2021

NHTSA Campaign Number: 21V-882

Components:

ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 7,128

Problem Description:

Daimler Trucks North America LLC (DTNA) is recalling certain 2017-2019 Western Star 4700, 4900, 5700, and 6900 trucks. The affected trucks have a power stud that passes through the bulkhead. In certain circumstances, the power stud may contact the bulkhead and result in an electrical arc.

Consequence:

An electrical arc can increase the risk of a fire.

Remedy:

Dealers will replace the pass-through power studs, free of charge. Owner notification letters are expected to be mailed January 9, 2022. This recall supersedes previous recall number 18V-191. Vehicles previously inspected and considered complete under 18V-191 will need to return for the new remedy. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-907.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Daimler Trucks North America, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement