

Parts Bulletin

TITLE:

**Recall R10128 Bracket XC40 BEV
Model / Year: XC40 MY2021**

GROUP: 21	CAT/NO: R10128	CAR MARKET: United States and Canada	
REVISIONS:		ISSUE DATE: 2021-11-12	STATUS DATE: 2021-11-12
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“Right first time in Time”

Reference Bulletins: QB 10128

Volvo Car USA LLC and Volvo Car Canada LTD on behalf of Volvo Car Group, have decided to launch Recall R10128 on certain model year 2021 XC40 BEV vehicles.

Volvo Cars investigations have identified that there may be a risk that there may be a loose or missing bolt in the front engine compartment securing a cross member bracket for the electrical motor.

If the bolt is not correctly torqued, it may loosen over time resulting in noise and vibration. In a worst-case scenario, there may be a risk of decreased protection in the event of a crash.

The corrective action is to replace the cross-member bracket and install new bracket bolts, at no charge to the customer.

A total of 4 U.S. and 1 Canadian. vehicles are eligible for this recall.

Part Number	Description	Qty
31686307	Bracket	1
30640937	Sems Screw	2
989000	Flange Screw	1
988871	Flange Screw	2