

Part 573 Safety Recall Report

21V-877

Manufacturer Name : Forest River, Inc.

Submission Date : NOV 12, 2021

NHTSA Recall No. : 21V-877

Manufacturer Recall No. : 17A-1439



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 31

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2022 Forest River Inc. Cherokee ACKT29TEBL Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : A single vehicle of this particular Make and Model received the 5,100 lbs. tandem axles and larger ST225/75R15/E tires. However, the data was never revised back to the 3,500 lbs. tandem axles and ST205/75R15/D tire data. Every VIN of that particular model after the particular vehicle, indicates the incorrect axle and tire rating (5,100 lbs. axles and ST205/75R15/D tires).

2021 Cherokee ACKT29TEBL 25

2022 Cherokee ACKT29TEBL 6

Grand Total 31

Production Dates : OCT 20, 2020 - NOV 04, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance : The vehicles have 3500 lbs. axles and ST205/75R15/D tires installed, whereas the Federal Placard incorrectly indicates that there is 5,100 lbs. axles and ST225/75R15/E tires installed. As well as an incorrect Gross Axle Weight Rating (GAWR) and Cargo Carrying Capacity (CCC).

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : 567 - Certification

Description of the Safety Risk : An operator may overload the vehicle unintentionally by looking at the Gross Axle Weight Rating printed on the Federal Placard. An overloaded vehicle may lead to loss of control, which may lead to a crash.

Description of the Cause : A communication error from the manufacturing plant to Corporate Data Entry led to the condition.

Identification of Any Warning none
that can Occur :

Involved Components :

Component Name 1 : Federal Placard

Component Description : Federal Placard

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On November 8, 2021, this was discovered by manufacturing during a review of printing tags and application to the vehicles. The manufacturing plant notified OCC and Forest River Engineering to have the labels reverted back to the lower axle and tire sizes.

On November 10, 2021, OCC and the manufacturing plant were able to determine the scope of vehicles affected

On November 12, 2021, Forest Rivers Corporate Recall Committee voted to recall

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. The corrected Federal placard will be sent to owners and dealers along with instructions on how to replace the federal placard.

What is the Forest River Customer Service Phone Number? (260)
499-2100

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Cherokee
Forest River, Inc.
Attn: WARRANTY MANAGER
1500 North Detroit St.
LaGrange, IN 46761

How Remedy Component Differs from Recalled Component : The Federal Placard will now have the correct axle ratings and tire size.

Identify How/When Recall Condition was Corrected in Production : On November 8, 2021, the manufacturing plant notified OCC and Forest River Engineering to have the labels reverted back to the lower axle and tire sizes.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 22, 2021 - DEC 22, 2021

Planned Owner Notification Date : DEC 22, 2021 - DEC 22, 2021

* NR - Not Reported