



Audi

# AUDI DEALER COMMUNICATION

## Advance Notice of Upcoming Repair Available – Safety Recall 74E3 / Passenger Occupant Detection System (PODS)

**This notice is for:**

- |                    |                   |                          |
|--------------------|-------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager  | ✓ Parts Manager   | ✓ Technicians            |
| ✓ Sales Managers   | ✓ Service Advisor |                          |

**Date:** January 07, 2022

**Issue:** The affected vehicles are equipped with a passenger occupant detection system (also known as BodySense) in the front passenger seat. On these vehicles, the system is integrated in the seat heating and controls the activation of the front passenger airbag. The seat heating is connected to the BodySense control unit under the front passenger seat via a wire. If the wire has a contact fault, it may cause the passenger occupant detection system (PODS) to detect a malfunction and switch off the passenger airbag even though the seat may be occupied. As designed, a warning light in the instrument panel comes on together with an acoustic warning sound and an error message is displayed in the instrument cluster. The airbag indicator light shows "passenger airbag off".

In the event of a crash, there would be an increased risk of injury to the occupant seated in the front passenger seat if the passenger airbag is switched off/not working.

**Precautions**

Should a malfunction occur, vehicle occupants will be alerted of a PODS system problem by illumination of the airbag warning light, an acoustic warning sound, an error message displayed in the instrument cluster and by the status of the Passenger Airbag OFF indicator light. If this happens, customers are advised to contact an authorized Audi dealer without delay to have the vehicle inspected/repaired.

**Repair:**

- Repair will be available beginning on January 21, 2022. Dealers can begin scheduling repair appointments for January 21, 2022.
- Depending on the seat type, the seat heating mats including the connecting cable or the entire seat cover including the connecting cable will be replaced.
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.
- Repair every affected inventory vehicle before delivery to consumers

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2017	2020	A4 ALLROAD	8,335
USA	2017	2020	A4 SEDAN	115,078
USA	2018	2020	A5 CABRIOLET	10,969
USA	2018	2020	A5 COUPE	9,773
USA	2018	2020	A5 SPORTBACK	28,389
USA	2018	2019	RS5 COUPE	2,276

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

USA	2019	2019	RS5 SPORTBACK	3,039
USA	2018	2020	S4 SEDAN	9,617
USA	2018	2020	S5 CABRIOLET	3,951
USA	2018	2020	S5 COUPE	4,154
USA	2018	2020	S5 SPORTBACK	12,751
CAN	2017	2020	A4 ALLROAD	2,320
CAN	2017	2020	A4 SEDAN	17,677
CAN	2018	2019	A5 CABRIOLET	452
CAN	2018	2019	A5 COUPE	1,638
CAN	2018	2020	A5 SPORTBACK	4,291
CAN	2018	2019	RS5 COUPE	438
CAN	2019	2019	RS5 SPORTBACK	619
CAN	2018	2019	S4 SEDAN	1,997
CAN	2018	2020	S5 CABRIOLET	486
CAN	2018	2019	S5 COUPE	1,360
CAN	2018	2020	S5 SPORTBACK	3,829

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:** Schedule owner repair appointments for January 21, 2022 and forward.

Owner mailing – January 07, 2022

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**