

## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle(s) with the VIN(s) indicated on the enclosed owner response cards.

## AUTOCAR, LLC SAFETY RECALL ACX-2106 NHTSA RECALL NO. 21V867

### March 2022

#### Dear Autocar Truck Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has determined that a defect which relates to motor vehicle safety exists in 947, 2019 – 2022 model year Xpeditor chassis. These chassis were manufactured between September 4, 2018 and July 19, 2021 with non-sequential serial numbers in the range of 228021 through 237239. Our records indicate that your vehicle was manufactured within this time period and may contain the defect described herein.

| MODELS<br>AFFECTED:                       | Autocar Xpeditor MY 2019-2022  |
|---|--|
| <u>COMPONENTS</u><br>AFFECTED:            | The hazard lamps may not function with the ignition off.   |
| SAFETY DEFECTS<br>AND POTENTIAL<br>RISKS: | Non-compliance as the hazard lighting is disabled with the ignition, increasing the risk of a crash, personal injury or property damage. |
| REPAIR<br>REQUIRED:                       | The hazard lighting will be repaired to function independent of the ignition at no charge.   |
| <u>TIME REQUIRED</u><br>FOR THE REPAIR:   | The estimated labor time to repair your vehicle is 1 hour.   |
| <u>WHAT YOU</u><br>SHOULD DO:             | To have your vehicle repaired, contact your local authorized Autocar service site or email warranty@autocartruck.com.                    |



**PRIOR REPAIRS:** If you have previously paid for repairs relating to this recall you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

#### NOTICE REGARDING LEASED VEHICLES:

If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles, as of the date of this Notice.

OWNER RECALL<br/>RESPONSEThe enclosed Owner Recall Response Card identifies your vehicle. Please complete<br/>this postage-paid card and return it to Autocar. If you do not own, have sold or have<br/>traded the vehicle identified on the card, please indicate that on the postage-paid card and<br/>return it to Autocar.

# **ASSISTAN** If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

<u>CE:</u>

Autocar, LLC Service & Warranty Departments 551 S. Washington St. Hagerstown, Indiana 47346 888-218-3611 (Toll Free) 877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue SE Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to http://www.safercar.gov.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

AUTOCAR, LLC

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