

U.S. Department of Transportation

# National Highway Traffic Safety Administration

December 2, 2021

Mr. Brad Franklin Government Relations Manager Yamaha Motor Corporation, USA 6555 Katella Avenue Cypress, CA 90630

Subject: Lack of Acceleration

Dear Mr. Franklin:

This letter serves to acknowledge Yamaha Motor Corporation, USA's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

YAMAHA/FJR13/2016-2021

Mfr's Report Date: November 5, 2021

NHTSA Campaign Number: 21V-865

## **Components:**

ENGINE AND ENGINE COOLING: ENGINE CONTROL MODULE (ECU/ECM): SOFTWARE

**Potential Number of Units Affected:** 2,462

#### **Problem Description:**

Yamaha Motor Corporation, USA (Yamaha) is recalling certain 2016-2021 FJR13 motorcycles. The Engine Control Unit (ECU) programming installed under Recall 20V-813 (990141), that was designed to prevent gear damage, may prevent the engine from accelerating as intended.

## **Consequence:**

A lack of acceleration can increase the risk of a crash.

# Remedy:

Owners are advised not to ride their motorcycles until they are repaired. Dealers will reprogram the ECU, free of charge. Motorcycles that were previously repaired under recall 20V-813 will need to return for the new remedy. Owner notification letters are expected to be mailed December 9, 2021. Owners may contact Yamaha customer service at 1-800-962-7926. Yamaha's number for this recall is 990152.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107SS

21V-865

# Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

We have received Yamaha's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Yamaha Motor Corporation, USA's contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

