

The Dealer Network is informed that a **RECALL NOTIFICATION** will be sent to NHTSA and TRANSPORT CANADA notifying them of an approved DTNA vehicle Recall Campaign:

FL905: Western Star Forward Axle Steering Pinch Bolt

NHTSA: 21V864

TC: 2021-681

Make: Western Star

Model: 49X

Model Year: 2021 - 2022

Manufacture Dates: June 17, 2020 – October 7, 2021

At Issue: On certain vehicles the steering shaft may not have been properly installed on the steering gear. If the steering shaft was improperly installed it may separate from the steering gear resulting in a loss of steering control and risk of crash.

Reason for this Action: In an abundance of caution DTNA will contact the Customer of Record on the suspect population, ahead of mailing the **Final Recall Notification**, to advise the Customer to contact their Servicing Dealer to have their **inboard** steering shaft assembly visually inspected to determine if the defect is evident on the vehicle (See attached defect inspection).

Required Action: The Dealer Network is to inspect the vehicle. If the defect is found the Dealer is to contact the DTNA Customer Assistance Center (**1-855-253-0422**) for instructions on how to return the vehicle to service, as well as the documentation of vehicle's inspection.

Thank you,

DTNA Campaigns