

Part 573 Safety Recall Report

21V-864

Manufacturer Name : Daimler Trucks North America, LLC**Submission Date :** NOV 05, 2021**NHTSA Recall No. :** 21V-864**Manufacturer Recall No. :** 905**Manufacturer Information :****Manufacturer Name :** Daimler Trucks North America, LLC**Address :** 4747 N. Channel Avenue
Portland OR 97217-3849**Company phone :** 800-745-8000**Population :****Number of potentially involved :** 479**Estimated percentage with defect :** 1 %**Vehicle Information :****Vehicle 1 :** 2021-2022 Western Star 49X**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES**Body Style :****Power Train :** NR**Descriptive Information :** 49X vehicles built with an inboard steering gear**Production Dates :** JUN 17, 2020 - OCT 07, 2021**VIN Range 1 : Begin :** NR**End :** NR☐ Not sequential**Description of Defect :****Description of the Defect :** On certain vehicles, the steering shaft may not have been properly installed on the steering gear. If the steering shaft has not been properly installed, it may separate from the steering gear resulting in a loss of steering control.**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** A loss of steering control may lead to a vehicle crash.**Description of the Cause :** NR**Identification of Any Warning** NR
that can Occur :**Involved Components :**

Component Name 1 : Pinch Bolt

Component Description : Steering Pinch Bolt

Component Part Number : 14-18771-000

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

11/2/2021 DTNA received a report of a vehicle where the steering shaft became disconnected at the steering gear in a vehicle being parked, resulting in neither an accident nor an injury. Upon inspection, it was found that the steering shaft was not fully slid onto the splines of the steering gear. 11/3/2021 Plant inspections found 3 vehicles where the steering shaft was not properly installed. The investigation isolated the issue to the steering system on the 49X vehicles. Out of an abundance of caution, DTNA promptly released a recall.

Description of Remedy :

Description of Remedy Program : Vehicles will be inspected to ensure that the steering shaft is properly installed and repaired as necessary. Repairs will be performed by Daimler Trucks North America authorized service facilities. Details of the reimbursement plan will be included in the owner's notification letter.

How Remedy Component Differs NR
from Recalled Component :

Identify How/When Recall Condition NR
was Corrected in Production :

Recall Schedule :

Description of Recall Schedule : Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Date : JAN 03, 2022 - JAN 03, 2022

Planned Owner Notification Date : JAN 03, 2022 - JAN 03, 2022

* NR - Not Reported