OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 21V-863

Manufacturer Name: Cottrell, Inc. **Submission Date:** NOV 05, 2021 NHTSA Recall No.: 21V-863

Manufacturer Recall No.: 2021 2-Car Reflector



#### **Manufacturer Information:**

Manufacturer Name: Cottrell, Inc.

Address: 2125 Candler Road

Gainesville GA 30507

Company phone: 770-532-7251

### **Population:**

Number of potentially involved: Estimated percentage with defect: 100 %

#### Vehicle Information:

Vehicle 1: 2019-2022 Cottrell 2-Car Carrier

Vehicle Type: TRAILERS Body Style: OTHER Power Train: DIESEL

Descriptive Information: Forty (40) 2-Car Carriers built between 11/19/2018 and 11/01/2021 were missing

four (4) side-rear reflex reflectors that are required in FMVSS 108.

Production Dates: NOV 19, 2018 - NOV 01, 2021

VIN Range 1: Begin: NR End: NR Not sequential

#### **Description of Noncompliance:**

Description of the Forty (40) 2-Car Carriers built between 11/19/2018 and 11/01/2021 were Noncompliance: missing four (4) side-rear reflex reflectors that are required in FMVSS 108.

FMVSS 1: 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2: NR

Description of the Safety Risk: Non-Compliance with FMVSS 108. Absence of the reflex reflectors may lessen

the visibility of the 2-Car Carrier which may increase the risk of a motor

vehicle crash.

Description of the Cause: Forty (40) 2-Car Carriers built between 11/19/2018 and 11/01/2021 were

missing four (4) side-rear reflex reflectors that are required in FMVSS 108.

Identification of Any Warning NR

that can Occur:

Involved	Components	•

Component Name 1: 2-Car Reflex Reflector Kit

Component Description: 2 Amber & 2 Red (4 total) Reflectors, Cleaning Wipe & Installation Instructions

Component Part Number: 169610

#### **Supplier Identification:**

## **Component Manufacturer**

Name: Cottrell, Inc.

Address: 2125 Candler Road

Gainesville Georgia 30507

**Country: United States** 

#### **Chronology:**

As part of an FMVSS internal review, and following a full and thorough investigation, Cottrell determined on 11/01/2021 that forty (40) 2-Car Carriers built between 11/19/2018 and 11/01/2021 were missing four (4) side/rear reflex reflectors that are required in FMVSS 108.

#### **Description of Remedy:**

Description of Remedy Program: Cottrell has finalized an Installation Guide with pictures/diagrams and

specific instructions on how to install the four (4) missing reflex reflectors on the 2-Car Carriers. Cottrell will provide all parts needed free of charge to the customer, along with the installation guide, and will reimburse labor costs up to one-half hour per unit. If any customer incurred costs to install the four (4) missing reflectors prior to notice of this recall (which Cottrell believes is highly unlikely considering only three (3) customers were involved and Cottrell is in direct communication with each of those three (3) customers), then Cottrell will reimburse the customer for the costs of the four (4) reflectors as well as labor costs up to one-half hour per unit

for installing them.

How Remedy Component Differs Once the four (4) missing reflex reflectors are installed on the 2-Car

from Recalled Component: Carriers in the field, then there will not be a difference.

Identify How/When Recall Condition Beginning with units manufactured and completed on or before November

was Corrected in Production: 1, 2021, the four (4) reflex reflectors are being installed in production.

#### **Recall Schedule:**

Description of Recall Schedule: There are only three (3) customers involved in this recall. Cottrell has

already prepared recall kits, an installation guide and letters to the three (3) customers, and those letters are all going out today, November 5,

2021.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: NOV 05, 2021 - NOV 05, 2021

\* NR - Not Reported