



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 18, 2021

Ms. Melanie Stone  
Cottrell, Inc.  
2125 Candler Road  
Gainesville, GA 30507

NEF-107MR  
21V-863

**Subject:** Missing 4 Side Reflectors/FMVSS 108

Dear Ms. Stone:

This letter serves to acknowledge Cottrell, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

COTTRELL/2-CAR CARRIER/2019-2022

**Mfr's Report Date:** November 5, 2021

**NHTSA Campaign Number:** 21V-863

**Components:**

EXTERIOR LIGHTING

**Potential Number of Units Affected:** 40

**Problem Description:**

Cottrell, Inc. (Cottrell) is recalling certain 2019-2022 2-Car Carrier vehicles. Four side-rear reflex reflectors are missing. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 108, "Lamp, Reflective Devices, and Associated Equipment."

**Consequence:**

Missing reflex reflectors reduce the vehicle's visibility to other drivers, increasing the risk of a crash.

**Remedy:**

Cottrell will provide a reflex reflector kit, free of charge. Owner notification letters will be mailed no later than January 4, 2021. Owners may contact Cottrell customer service at 1-866-299-2690. Cottrell's number for this recall is 2021 2-Car Reflector.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We note that Cottrell has already mailed informal letters to owners prior to submitting a draft owner notification letter for our review. To comply with the requirements of Part 577, Cottrell must submit a draft owner notification letter for review no less than 5 days prior to the planned mailing date for this recall. Owners must be notified within 60 days of the Part 573 filing with a 577 compliant letter. Please reference <https://www.ecfr.gov/current/title-49/subtitle-B/chapter-V/part-577> for the requirements.

**Please ensure the following requirements are met:**

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

**AMENDED 573 REQUIRED.**

Your company must supply the estimated date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If your company does not have dealers or distributors, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Cottrell, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement