

Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2021110014, December 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLB-Class (247 platform)**
Model Year 2021

Rework Mounting of the Window Airbag

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain GLB-Class vehicles (247 platform), the driver-side window airbag might not have been mounted in the lower area of the A-pillar according to specifications. In the event of a crash with activation of the driver-side window airbag, the catch strap of the driver-side window airbag in the lower area of the A-pillar could detach. Therefore, the restraining effect of the window airbag might not function as specified in FMVSS 226 “ejection mitigation”, possibly increasing the risk of injury for the driver and left rear occupant. MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will rework the mounting of the driver-side window airbag on the affected vehicles.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 46 vehicles are affected.

Order No. P-RC-2021110014

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Record

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


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Rework Mounting of the Window Airbag Model 247.6

Work Procedure

1. Disconnect ground line of battery.
 For basic data, see **AR54.10-P-0003MFA**.
2. Remove trim at left A-pillar.
 For basic data, see **AR68.30-P-4050MFA**.
3. Release lower mount of window airbag at left A-pillar (**figure 1**).
 For basic data, see **AR91.60-P-0693MFA** operation step 3.

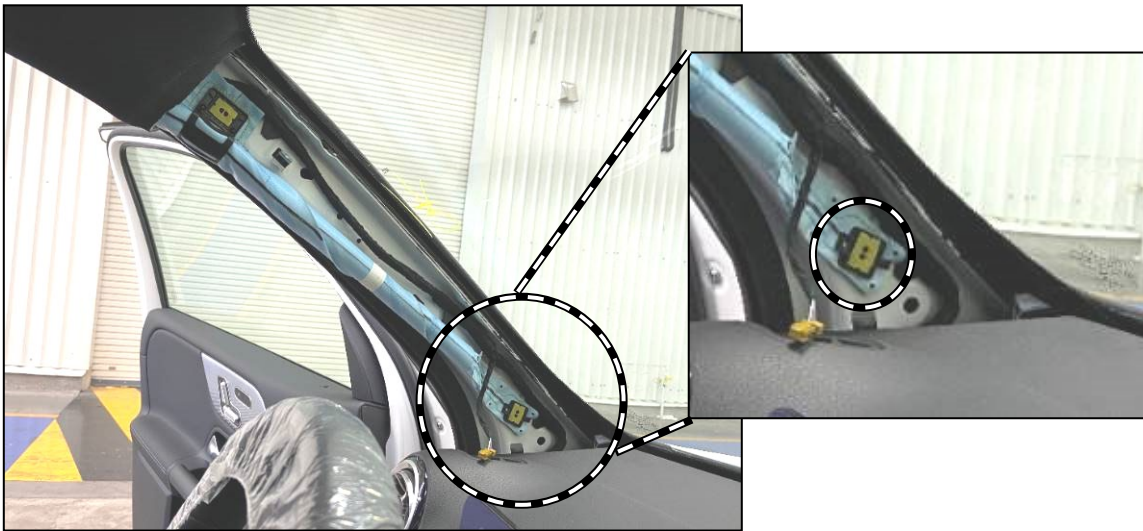


Figure 1

4. Cover vehicle interior in working area of A-pillar.
5. Measure diameter of the new hexagon blind rivet nut (**Figure 2**).



Figure 2

6. Drill bodyshell opening for the attachment of the window airbag at the lower left A-pillar to the diameter of the hexagon blind rivet nut which was measured in step 5 (**Figure 3**).



Figure 3

7. Deburr bore.
8. Insert hexagon blind rivet nut into bodyshell opening for the attachment of the window airbag at the lower left A-pillar (**Figure 4**).



Figure 4

9. Clean working area and restore anti-corrosion protection in accordance with the manufacturer specifications.
10. Attach window airbag at left A-pillar with the hexalobular bolt in the hexagon blind rivet nut.
- i** Torque of hexalobular bolt for attachment of window airbag at lower left A-pillar **Nm** 5!
 - i** During the attachment of the window airbag, the installation position must be taken into account (**figure 5**)!



Figure 5

11. Cut felt strip to approx. 3 cm and bond to mount (hexalobular bolt) of window airbag (**figure 6**).



Figure 6

12. Assemble in reverse order.

Primary Parts Information

Qty.	Part Name	Part Number
1	Hexagon blind rivet nut	A 000 990 87 59
1	Hexagon head bolt M8x20	N 000000 000276
1*	Felt strip	A 000 983 89 10
1*	Anti-corrosion agent	A 000 986 72 70 10

* 1 container/packaging unit is to be used for approx. 10 vehicles!

i Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
91 921 63	02-0807	Correct mount of left front head airbag Includes: Disconnect/connect ground line of battery; remove/install trim at left A-pillar	0.8

i **Note:** Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.