



## IMPORTANT SAFETY RECALL 21V857

November 11, 2021

Dear [REDACTED],

This notice applies to your vehicle identified with VIN7J512LK10NB[REDACTED]. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

White River Marine Group, LLC on behalf of Ranger is recalling certain Ranger Trail RT and VS trailers. The fenders could be improperly spaced causing the tires to rub against the fenders. Premature wear on tires may result in a blowout, increasing the risk of a crash.

Our records indicate that your trailer falls into our specified range of affected units. WRMG will make the necessary adjustments to your fenders free of charge and it should only take about 15 minutes. Continued use of your product without corrective measures could result in further damage to your trailer, serious injury, or loss of life to you or your passengers. Please contact your local authorized WRMG dealer at your earliest convenience to schedule a time for adjustment. If you need assistance locating an authorized dealership, contact our WRMG Consumer Relations group at (417) 873-4555 for assistance.

As our valued WRMG customer, you may also submit an inquiry/complaint if you so desire to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We understand the impact a recall such as this can have on your daily life, and are taking every corrective step with a sense of urgency. WRMG is committed to bringing you the safest products possible and thank you in advance for your patience and understanding. Please accept our apologies for your inconvenience as we navigate through this campaign. If you have any questions or need additional information, please reach out to our Consumer Relations group and they will be happy to assist you.

Sincerely,  
White River Marine Group Customer Service