

MACK TRUCKS RECALL ALERT



Subject: Safety Recall SC432, ZF Power Steering Pump
Recall Number: SRA-M432
Date: November 10, 2021
Applicable Markets: U.S. Canada

Description

On certain trucks, a defect in the power steering pump could cause it to leak power steering fluid. If this happens, there could be a loss of power steering assist.

A loss of power steering assist may result in a sudden increase in steering effort, especially at low speeds. This could increase the risk of a crash.

The power steering pumps will be replaced on the vehicles.

Model and Model Years Affected

- Certain Mack 2021 Granite and LR model vehicles manufactured from June 15, 2020 through September 16, 2020.

Vehicle Quantities

- 92 (79 US, 13 Canada)

Dealer Responsibilities

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Notification Release Schedule

- Vehicle list will be posted on the Trucks Dealer Portal on November 10, 2021
- Owner notification letters will be released on or before December 22, 2021

Contact

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.