



December 2021

Dealer Service Instructions for:

Safety Recall Y83 / NHTSA 21V-848

Tire Load Index

Remedy Available

2020 (GA) Alfa Romeo Giulia

NOTE: Some vehicles above may have been identified as not involved in this recall and therefore have been excluded from this recall.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The tires on about 180 of the above vehicles do not meet the required load rating. A driver may rely on the incorrect load index and may overload the vehicle, which can cause a vehicle crash without prior warning.

The condition above fails to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 110, "TIRE SELECTION AND RIMS".

Repair

Replace the incorrect tires with tires that meet the required load index and update the Owner’s Manual with the correct load index values

Parts Information

<u>Part Number</u>	<u>Qty.</u>	<u>Description</u>
TPR2859600	4	Pirelli Cinturato P7 A/S Runflat Tire
Label	1	Owner’s Manual Label

Process Steps to obtain Owner’s Manual Label:

1. Access the “**DealerCONNECT**” website.
2. Select the “**Marketing**” link in the header of DealerCONNECT.
3. Locate the “**Product Information**” section heading on the Marketing page.
4. Select the “**Literature and Merchandising Materials**” link in the product information section.
5. Locate the “**Mopar**” section heading on the Literature and Merchandising Materials page.
6. Select the “**Recall Labels /Cards**” link listed in the MOPAR section.
7. **Select Item>Update Cart>Submit Order.**

Parts Information [continued]

Process Steps to obtain tires:

Call Mopar Tire Works at **888-403-8473** or go to **DealerCONNECT / Parts Tab / Tire Order Entry** and then follow the screen prompts. Have the following information available:

- **Dealer Code**
- **Vehicle Model and Model Year**
- **Tire Make, Model and Size**

Parts Return

No parts return required for this campaign.

Drill holes in the sidewall of the old tires once replacement is complete.

Special Tools

The following special tools are required to perform this repair:

- NPN Tire Changer
- NPN Tire Blancer
- NPN Drill and Drill Bit larger than 1/4 inch

Service Procedure

A. Inspection

1. Inspect all four tires to determine if they are 225/40-R19 89W Bridgestone tires.
2. Are any of the tires inspected 225/40-R19 89W Bridgestone tires?
 - **Yes:** Proceed with the Service Procedure to replace the tires.
 - **No:** If the customer has already replaced the 225/40-R19 89W Bridgestone tires with some other type of tire, verify that the new tires installed by the owner meet load index 93.
 - If the new tires do not have the proper load index, consult with the owner, and replace the tires.
 - If the new tires do have the proper load index, consult with the owner to determine if they still have the original Bridgestone tires in their possession and would like to exchange them for 225/40-19 (93V) XL Pirelli Cinturato P7 A/S Runflat Tires.

B. Tire Replacement

1. Remove, replace and balance all four tires.
2. Drill holes larger than 1/4 inch in the sidewall of the old tires once replacement is complete.

C. Owner’s Manual Update

1. Update page 264 of the owner manual with the decal as shown in Figure 1.

SERVICING AND MAINTENANCE

2.0L Engine		Wheel	Tires	High Speed Tire Inflation Pressure			
				Front	Rear	Front	Rear
			225/50 R17 94W or 225/50 R17 94V*				
			225/45 R18 91W or 225/45 R18 91V*	39 psi/270 kpa	43 psi/300 kpa		
		18x8J	225/40 R19 (93V) XL	39 psi/270 kpa	43 psi/300 kpa		
		19x8J	225/40 R19 89W**	39 psi/270 kpa	43 psi/300 kpa		
		19x8J **	255/35 R19 92W**	39 psi/270 kpa	-		
		19x9J**	-	39 psi/270 kpa	42 psi/290 kpa		

(*) All Season Tires, If Equipped
 (**) Matching Rims/Tires

2.9L Engine		Wheel	Tires	Recommended Cold Tire Inflation Pressure		High Speed Tire Inflation Pressure	
				Front	Rear	Front	Rear
		19x8.5J	245/35 Z R19 (93V) XL	35 psi/240 kpa	-	42 psi/290 kpa	-
		-	285/35 R19 98V**	-	32 psi/220 kpa	-	42 psi/290 kpa
		-	285/30 ZR19 (98V) XL	-	32 psi/220 kpa	-	42 psi/290 kpa

(*) Recommended tire size when tire chains are necessary. Refer to "Tire Chains" in "Servicing and Maintenance" for further information.

DECAL

Figure 1 – Owner’s Manual Decal

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

Use one of the following labor operation numbers and time allowances:

	Labor Operation Number	Time Allowance
Inspect for Bridgestone 89W Tires	22-Y8-31-81	0.2 hours
Inspect/Replace Mount and Balance 4 Tires	22-Y8-31-82	1.5 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: If your dealer is not equipped with the proper tire equipment to complete this recall, please refer to standard sublet procedure and sublet LOPs to utilize in addition to the recall specific LOPs listed above.

Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
FCA US LLC

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

Y83/NHTSA 21V-848

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

1. RECOMMENDED OPTION

Call your authorized Alfa Romeo dealership.

2. Call Alfa Romeo Premium Care at 1-866-932-3881. An agent can confirm part availability and help schedule an appointment.

3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.

QR Code

Get access to recall notifications, locate your Alfa Romeo dealership, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall Y83.

IMPORTANT SAFETY RECALL

Tire Load Index

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that certain [2020 Alfa Romeo Giulia] vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 110 – TIRE SELECTION AND RIMS.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY VEHICLE NEED REPAIRS?

The tires on your vehicle ^[1] do not meet the required load rating. **A driver may rely on the incorrect load index and may overload the tire, increasing the risk of a vehicle crash without prior warning.**

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA will repair your vehicle ^[2] free of charge (parts and labor). To do this, your dealer will replace the incorrect tires with tires that meet the required load index and update the Owner's Manual with the correct load index values. The estimated repair time is 1.5 hours. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,
CALL YOUR ALFA ROMEO DEALER TODAY**

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
Fiat Chrysler Automobiles US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call Alfa Romeo Premium Care at 1-866-932-3881 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.