



IMPORTANT SAFETY RECALL
RC000247

This notice applies to vehicle: «VIN»

«Dealer_name»
«Street»
«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in certain models of the below listed motorhomes.

It has been discovered that on certain model year 2017 Challenger, Miramar, and Outlaw motorhomes, the exterior compartment door skin may be separating from the unit due to potential de-bonding of glue. If the compartment door skin were to completely separate while the motorhome is in motion, this could lead to property damage and/or crash.

The required action is to inspect the compartment doors for potential separation and to repair as needed. This will be done at no cost to the owner. The inspection will take approximately 15 minutes and any repairs could take up to 1.5 hours per door.

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the "Service Campaign" portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at (877) 500-1020.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Thor Motor Coach

Re: NHTSA Recall No. 21V-845
Transport Canada No. 2021-664