OWNER NOTIFICATION

NHTSA RECALL 21V-839

NOTIFICACIÓN PROPRIETARIO

Dear Roque Hybrid Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2017-2019 Nissan Rogue Hybrid vehicles. Our records indicate that you own or lease the Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall

Motivo del Retiro

On certain Rogue Hybrid vehicles, the engine harness may contact the Electronic Control Module (ECM) bracket. Due to the interference from the wire routing, the engine harness may become damaged. Over time, damage to the harness may cause a short circuit, which can lead to a blown fuse. If this occurs, it may disable drive power to the engine and electric motor, without the ability to restart. With the potential for loss of drivetrain power, the driver may experience an engine stall while driving, increasing the risk of a crash.

What Nissan Will Do

Qué Hará Nissan

Your Nissan dealer will install a harness protector cover on the engine harness to prevent damage. The remedy could take up to one (1) hour. The dealer may require the vehicle for a longer period of time based upon the dealer's work schedule.

What You Should Do

Qué Debes Hacer

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment.

Comunícate con cualquier concesionario Nissan a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.



For more information about the recall, please visit https://nna.secure.force.com/recall?camp=R21B6.

Para obtener más información sobre el retiro, visite https://nna.secure.force.com/recall?camp=R21B6.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.



If you have paid previously to have your engine harness replaced, you may be eligible for reimbursement of the related expense. For more information or to submit a request, please visit https://nissanassist.com.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.