



IC Bus, LLC
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com



A NAVISTAR COMPANY

IMPORTANT SAFETY RECALL 21507 INTERIM NOTICE

NOVEMBER 2021

NHTSA RECALL NO. 21V-837

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2020, 2021, 2022, and 2023 CE school bus models built 01/17/2019 thru 10/20/2021 with PSI 8.8L gasoline engines and 2020, 2021, 2022 and 2023 CE school bus models built 04/11/2019 thru 10/19/2021 with PSI 8.8L LPG engines.

REASON FOR THIS RECALL

With the vehicle in motion, the engine control module (ECM) may set a fault code resulting in engine shut down without warning.

RISK TO MOTOR VEHICLE SAFETY

In a bus application, unintended engine shut down without warning may result in evacuation concerns when students must be transferred to another bus near the roadway.

ACTIONS YOU SHOULD TAKE

A final remedy for this defect has not been determined. You will be notified again when the final remedy is available.

In the interim, IC Bus advises if engine shut down occurs while in motion, steer vehicle to a safe location and stop. Then turn the ignition to key off position, wait 5-seconds, and restart the engine.

If the engine is restarted and the STOP lamp remains illuminated, the vehicle should be diagnosed by a qualified technician to determine the root cause of the diagnostic trouble code (DTC). You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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