



Ferrari North America Technical Information

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Supersedes:
Section: 10

Models: See 2834 RC78 Bulletin

Subject: Recall 78 Customer Acknowledgement

After receiving various feedback from the network regarding the installation of the software update on **Recall C24000078**, we would like to ask the network to take an extra step during the procedure to ensure alignment with the customer's vehicle and newly introduced software. Please refer to the information below.

-IMPORTANT-

It is imperative to make the customer aware that if any aftermarket components or modifications are present on the vehicle that it may hinder the software installation necessary for Recall C24000078 and normal operation of the instrument cluster.

Please document the customer's acknowledgement in the Repair Order regarding the statement above.

Please insert the below statement in the Repair Order and ensure you follow the correct procedures and compile the mandatory documentation to complete a Repair Order; this includes the customer's signature.

Statement that must be included in the completed Repair Order:

The customer is aware that if there are any aftermarket components installed on the vehicle that involve the instrument cluster or inhibit the normal operation of the vehicle that the installation of the newly introduced software meant to couple the completion of Recall C2400078 may not operate as designed due to aftermarket components restricting the designed implementation.