



SIB 51 21 21

2021-10-25

RECALL 21V-831: REAR LICENSE PLATE ILLUMINATION

MODEL

E-Series	Model Description	Production Date
G02	X4 Sports Activity Coupe	July 27, 2021 – October 19, 2021
F98	X4 M Sports Activity Coupe	July 28, 2021 – October 12, 2021

SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall (effective October 25, 2021) on certain Model Year 2022 BMW X4 SAC models that were produced between July 27, 2021 and October 19, 2021.

The illumination of the rear license plate may not meet a Federal requirement. The rear license plate bracket will be modified.

The Recall Notice and Q&A have been attached for further information.

CAUSE

The position of the rear license plate bracket does not conform to federal lighting requirements.

CORRECTION

Rework the rear license plate bracket.

PROCEDURE

1. If a rear license plate has already been installed, remove the rear license plate and continue to step 2. If a license plate has not yet been installed, continue to step 2.



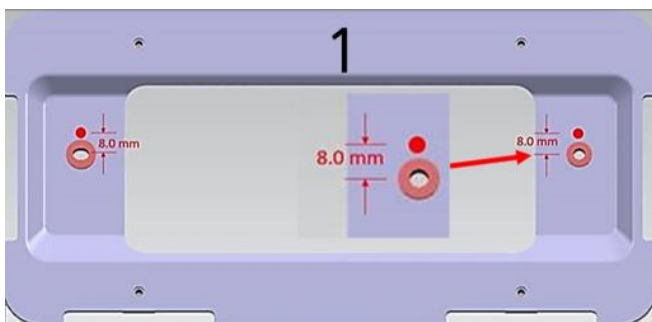
2. Inspect the 2 mounting screws of the rear license plate bracket as shown to the left.

Are both mounting screws installed ABOVE the traditionally used metal bushings?

Yes: No further correction is necessary.

No: Continue to step 3.

3. Remove the rear license plate bracket.



4. Using a 5mm drill bit, drill 2 new holes exactly 8mm directly above the metal bushings as shown to the left.

5. Reinstall the rear license plate bracket using the 2 new holes, tightening to 1.12 Nm.

Note: The screw heads may now impact the metal bushings when tightened. This is OK.

6. Reinstall the license plate if removed in step 1.

PARTS INFORMATION

Parts are not necessary.

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below that applies.

Defect Code:	0051340500	---
---------------------	-------------------	-----

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 71 736	Check positioning of the rear license plate bracket (No repair is necessary)	3 FRU
Or:	Or:		
# 2	00 71 737	Check the rear license plate bracket and rework/reposition	3 FRU

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 71 218	Check positioning of the rear license plate bracket (No repair is necessary)	5 FRU
Or:	Or:		
# 4	00 71 219	Check the rear license plate bracket and rework/reposition	5 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B51 21 21 WP 1).

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting

Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B512121_2021-BMW-MY2022-G02-RearLicensePlateIllumination-FAQ-\(22Oct2021\).pdf](#)

[picture_as_pdf B512121 Recall Notice.pdf](#)

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 21V-831: Rear License Plate Illumination – B51 21 21

BMW AG is conducting a Voluntary Non-Compliance Recall (effective October 25, 2021) on certain Model Year 2022 BMW X4 SAC models that were produced between July 27, 2021 and October 19, 2021.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Non-Compliance Recall
21V-831
Rear License Plate Illumination
Model Year 2022
BMW X4 SAC
Issue Date: 10/22/2021**

Q1. Which BMW models in the US are potentially affected by this Recall?

Certain Model Year 2022 BMW X4 SAC models in the US are potentially affected.

Q2. What is the specific issue?

The illumination of the rear license plate may not meet a Federal requirement.

Q3. Why are other models / vehicles not included in this Recall?

Other models contain a rear license plate where the illumination meets the Federal requirement.

Q4. Can I continue to drive my vehicle?

Yes. However, please contact an authorized BMW center and schedule an appointment as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. Can I determine if this issue exists in my vehicle?

No.

Q6. How did BMW become aware of the issue?

BMW became aware of the issue through our quality control procedures.

Q7. How will I be informed of this Recall?

Owners of potentially affected vehicles will be notified via First Class mail, advising them of this Recall, and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at bmwusa.com/dealer.

To ensure BMW has your recent contact and vehicle information, owners should visit bmwusa.com/recall and click on "**Manage recall notices and contact information**"

Q8. How will my vehicle be remedied?

The rear license plate bracket will be modified for free and will take about one hour.

Q9. Do I have to wait for my letter to have my vehicle serviced?

No. Please contact an authorized BMW center to have this important Recall performed. For the latest updates on this Recall, please visit www.bmwusa.com/recall.