

AUDI DEALER COMMUNICATION

Repair Available - Compliance Recall 91CR / Rearview Camera

This notice is for:

Dealer Principal

✓ Service Manager✓ Parts Manager

Warranty Administrator

✓ General Manager

✓ Service Advisor

✓ Technicians

✓ Sales Managers

October 29, 2021

Issue:

Date:

Under certain operating conditions, the response time of the rearview camera image might not meet regulatory requirements. The rear view camera picture might not be available when beginning to back up which may cause impairment of the driver's ability to see areas to the rear of the vehicle. This can increase the risk of a crash.

Repair:

The control unit for infotainment of the MIB3 will receive an updated set of parameters.

Parts Department:

No parts required.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	A3 SEDAN	5
USA	2022	2022	A4 SEDAN	52
USA	2022	2022	A5 SPORTBACK	18
USA	2021	2021	A8	125
USA	2022	2022	E-TRON GT	22
USA	2022	2022	Q3	2,175
USA	2022	2022	Q5	167
USA	2022	2022	Q5 SPORTBACK	23
USA	2022	2022	Q7	162
USA	2022	2022	Q8	6
USA	2022	2022	RS6 AVANT	1
USA	2022	2022	RSQ8	7
USA	2022	2022	S3 SEDAN	38
USA	2022	2022	S5 SPORTBACK	1
USA	2021	2021	S8	13
USA	2022	2022	SQ7	32
USA	2022	2022	SQ8	10
CAN	2022	2022	A4 SEDAN	11
CAN	2021	2021	A8	1
CAN	2022	2022	E-TRON GT	13
CAN	2022	2022	Q3	311

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Audi Customer Protection 91CR DLR LAUNCH

CAN	2022	2022	Q5	45
CAN	2022	2022	Q5 SPORTBACK	22
CAN	2022	2022	Q7	24
CAN	2022	2022	Q8	1
CAN	2022	2022	RSQ8	20
CAN	2022	2022	SQ7	16
CAN	2022	2022	SQ8	9

^{*}Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa <u>on the day of repair</u> to verify that a VIN qualifies for repair under this action. Elsa is the <u>only</u> valid campaign inquiry & verification source.

Notes:

- Schedule owner repairs immediately
- Owner mailing November 2021

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-