



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 29, 2021

Ms. Morgan Fox
Parts and warranty manager
Sutphen Corporation
49 N. Ludlow Rd.
Urbana, OH 43078

NEF-107MR
21V-824

Subject: Improperly Crimped Lifting Cable

Dear Ms. Fox:

This letter serves to acknowledge Sutphen Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
SUTPHEN/FIRE TRUCK/2020

Mfr's Report Date: October 20, 2021

NHTSA Campaign Number: 21V-824

Components:
EQUIPMENT

Potential Number of Units Affected: 1

Problem Description:

Sutphen Corporation (Sutphen) is recalling one 2020 Fire Truck equipped with a Cummins generator set. The lifting cables may be improperly crimped.

Consequence:

An improperly crimped cable may come out of place during a lifting operation, possibly causing the generator set to fall, increasing the risk of injury.

Remedy:

Cummins will inspect the lifting cable, and either replace the cable or install a warning label, free of charge. Owner notification letters are expected to be mailed in October 2021. Owners may contact Sutphen's customer service at 1-614-889-1005.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Sutphen's proposed owner notification letter and have approved it for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Sutphen Corporation's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink that reads "Alex Ansley". The signature is written in a cursive style with a checkmark at the end.

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement