



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 26, 2021

Mr. Kurt Kurata  
Senior Manager, Product Support and Compliance  
Mitsubishi Motors North America, Inc.  
6400 Katella Avenue  
Cypress, CA 90630

NEF-107JK  
21V-821

**Subject:** Center Pillar Welded Incorrectly/FMVSS 214

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
MITSUBISHI/OUTLANDER/2022

**Mfr's Report Date:** October 18, 2021

**NHTSA Campaign Number:** 21V-821

**Components:**  
STRUCTURE:BODY:ROOF AND PILLARS

**Potential Number of Units Affected:** 1

**Problem Description:**

Mitsubishi Motors North America, Inc. (MMNA) is recalling one 2022 Outlander vehicle. A software programming error with a welding robot may have caused the vehicle's center pillar to be welded incorrectly. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) numbers 214, "Side Impact Protection" 210, "Seat Belt Assembly Anchorages" and 216, "Roof Crush Resistance."

**Consequence:**

In the event of a crash, the reduced strength of the vehicle body may increase the risk of injury.

**Remedy:**

MMNA will repurchase and replace the affected vehicle, free of charge. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-21-009.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mitsubishi Motors North America, Inc.'s contact for this recall will be Jennifer Kruger who may be reached by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement