

Part 573 Safety Recall Report

21V-820

Manufacturer Name : Triple E Recreational Vehicles

Submission Date : OCT 18, 2021

NHTSA Recall No. : 21V-820

Manufacturer Recall No. : CA#8721-1



Manufacturer Information :

Manufacturer Name : Triple E Recreational Vehicles

Address : PO Box 1230 Winkler MB

Canada 00 R6W 4C4

Company phone : 204-325-4361

Population :

Number of potentially involved : 2,056

Estimated percentage with defect : 100 %

Vehicle Alterer Information :

Vehicle 1 : 2015-2018 Free Spirit FS22SS

Descriptive Information : AAN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RMD8555 FRIDGE INSTALLED. THE PROCESS WAS UPDATED AND A HEAT DEFLECTOR WAS INSTALLED ON LATER UNITS. UNITS AFFECTED - 45

Production Dates : JUL 08, 2014 - DEC 15, 2017

Vehicle 2 : 2015-2016 LIBERO L24CB

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RMD8555 FRIDGE INSTALLED. THE PROCESS WAS UPDATED AND A HEAT DEFLECTOR WAS INSTALLED ON LATER UNITS. UNITS AFFECTED - 25

Production Dates : JUL 08, 2014 - MAY 10, 2016

Vehicle 3 : 2015-2018 Free Spirit FS22

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RMD8555 FRIDGE INSTALLED. THE PROCESS WAS UPDATED AND A HEAT DEFLECTOR WAS INSTALLED ON LATER UNITS. UNITS AFFECTED - 24

Production Dates : JUL 18, 2014 - DEC 15, 2017

Vehicle 4 : 2015-2018 UNITY U24FX

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RMD8555 FRIDGE INSTALLED. THE PROCESS WAS UPDATED AND A HEAT DEFLECTOR WAS INSTALLED ON LATER UNITS. UNITS AFFECTED - 197

Production Dates : JUL 08, 2014 - DEC 15, 2017

Vehicle 5 : 2015-2018 UNITY U24IB

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RMD8555 FRIDGE INSTALLED. THE PROCESS WAS UPDATED AND A HEAT DEFLECTOR WAS INSTALLED ON LATER UNITS. UNITS AFFECTED - 159

Production Dates : JUL 18, 2014 - DEC 15, 2017

Vehicle 6 : 2016-2018 SERENITY S24CB

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RMD8555 FRIDGE INSTALLED. THE PROCESS WAS UPDATED AND A HEAT DEFLECTOR WAS INSTALLED ON LATER UNITS. UNITS AFFECTED - 261

Production Dates : JUL 08, 2014 - DEC 31, 2017

Vehicle 7 : 2015-2018 UNITY U24MB

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RMD8555 FRIDGE INSTALLED. THE PROCESS WAS UPDATED AND A HEAT DEFLECTOR WAS INSTALLED ON LATER UNITS. UNITS AFFECTED - 673

Production Dates : JUL 08, 2014 - DEC 15, 2017

Vehicle 8 : 2015-2018 UNITY U24CB

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RMD8555 FRIDGE INSTALLED. THE PROCESS WAS UPDATED AND A HEAT DEFLECTOR WAS INSTALLED ON LATER UNITS. UNITS AFFECTED - 132

Production Dates : JUL 08, 2014 - DEC 15, 2017

Vehicle 9 : 2018-2018 WONDER W24TB

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RMD8555 FRIDGE INSTALLED. THE PROCESS WAS UPDATED AND A HEAT DEFLECTOR WAS INSTALLED ON LATER UNITS. UNITS AFFECTED - 5

Production Dates : OCT 29, 2017 - DEC 15, 2017

Vehicle 10 : 2015-2018 UNITY U24TB

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RMD8555 FRIDGE INSTALLED. THE PROCESS WAS UPDATED AND A HEAT DEFLECTOR WAS INSTALLED ON LATER UNITS. UNITS AFFECTED - 469

Production Dates : JUL 18, 2014 - DEC 15, 2017

Vehicle 11 : 2016-2018 WONDER W24MB

Descriptive Information : AN INHOUSE AUDIT WAS PERFORMED ON PROCESSES AND IT WAS NOTED THAT HEAT DEFLECTORS WERE NOT INSTALLED ON THE WOOD FRAMING IN THE FRIDGE CABINET FOR THE RMD8555 FRIDGE INSTALLED. THE PROCESS WAS UPDATED AND A HEAT DEFLECTOR WAS INSTALLED ON LATER UNITS. UNITS AFFECTED - 66

Production Dates : DEC 15, 2015 - DEC 15, 2017

Description of Defect :

Description of the Defect : ON THE RMD8555 TWO DOOR FRIDGE, THE EXHAUST IS DISCOLORING THE WOOD FRAMES AT THE REAR OF THE FRIDGE WHEN THE FRIDGE IS ON GAS/ LP OPERATION.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : IN THE EVENT THE FRIDGE WOULD EXHAUST FOR TOO LONG, THERE WOULD BE A POSSIBILITY THE WOOD FRAME COULD IGNITE AND CAUSE A FIRE AND BODILY INJURY.

Description of the Cause : THERE ARE NO HEAT DEFLECTORS INSTALLED ON THE WOOD FRAMES AT THE REAR OF THE FRIDGE.

Identification of Any Warning that can Occur : THE WOOD FRAME WOULD SHOW SIGNS OF DISCOLORATION.

Involved Components :

Component Name : METAL HEAT DEFLECTOR

Component Description : METAL HEAT DEFLECTOR

Component Part Number : NO PART #

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

ON AUGUST 16/2021, A RETAIL OWNER CONTACTED THE CUSTOMER SERVICE AND WARRANTY INDICATING THAT THEY NOTICED WHEN THEY OPENED THE UPPER FRIDGE VENT THE WOOD FRAME AND WOOD SURFACES HAD SOME DISCOLORATION DUE TO THE HEAT FROM THE EXHAUST. IT WAS NOTICED AT THAT TIME THAT THERE WAS NO METAL HEAT DEFLECTOR INSTALLED ON THE WOOD SURFACES TO PROTECT FROM HEAT.

Description of Remedy :

Description of Remedy Program : DEALERS WITH INVENTORY AND RETAIL OWNERS WILL BE SENT A LETTER AND REQUESTED TO ORDER THE FRIDGE RECALL KIT (PART #0158-874 - 2 HEAT DEFLECTORS & SCREWS) AND WILL RECEIVE AN SOP (STANDARD OPERATING PROCEDURE) TO COMPLETE THE RECALL. THEY WILL BE ADVISED TO CONTACT THEIR SELLING DEALER OR AN RV SERVICE CENTER TO HAVE THE RECALL KIT INSTALLED. THE RV SERVICE CENTER OR RETAIL OWNER WILL BE PAID DIRECTLY BY TRIPLE E RV. AN RV SERVICE CENTER OR RETAIL OWNER WILL BE REIMBURSED FOR COSTS INCURRED FOR REPAIRS PRIOR TO THE NOTIFICATION.

How Remedy Component Differs from Recalled Component : TWO METAL HEAT DEFLECTORS WILL BE INSTALLED ON THE WOOD FRAMES OF THE FRIDGE CABINET. ONE ON THE LOWER FRAME AND ONE ON THE RIGHT HAND SIDE FRAME WHICH IS RUNS UP AND DOWN.

Identify How/When Recall Condition was Corrected in Production : ON AUGUST 19/2021 THE INFORMATION WAS PROVIDE TO THE RESEARCH & DEVELOPEMENT TEAM AND WAS DECIDED THAT METAL HEAT DEFLECTORS SHOULD BE INSTALLED ON THE WOOD FRAME & WOOD CABINETRY/BAFFLE. A STANDARDIZED INSTALLATION PROCESS WAS NOT IN PLACE AT THE TIME THESE UNITS WREE MANUFACTURED FOR THE 2015, 2016, 2017 & EARLY 2018 MODEL YEARS. THIS PROCESS HAS SINCE BEEN UPDATED ON LATE 2018 TO CURRENT MODEL YEARS.

Recall Schedule :

Description of Recall Schedule : NOTIFICATION TO THE DEALERS & RETAIL OWNERS IS EXPECTED TO OCCUR LATE OCTOBER OR EARLY NOVEMBER / 2021.
Planned Dealer Notification Date : OCT 27, 2021 - NOV 10, 2021
Planned Owner Notification Date : OCT 27, 2021 - NOV 15, 2021

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :
Address :

Country :
Company Phone :

* NR - Not Reported