



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 26, 2021

Ms. Alex Goeman
Kawasaki Motors Corp., U.S.A.
26972 Burbank
Foothill Ranch, CA 92610

NEF-107JK
21V-819

Subject: Improperly Tightened Exhaust Pipe Nuts

Dear Ms. Goeman:

This letter serves to acknowledge Kawasaki Motors Corp., U.S.A.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KAWASAKI/EJ800/2020-2021

Mfr's Report Date: October 18, 2021

NHTSA Campaign Number: 21V-819

Components:

ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:MANIFOLD/HEADER/MUFFLER/TAIL PIPE

Potential Number of Units Affected: 574

Problem Description:

Kawasaki Motors Corp., U.S.A. (KMC) is recalling certain 2020 W800 CAFE (EJ800C), and 2020-2021 W800 (EJ800D) motorcycles. The exhaust pipe nuts may not be tightened properly, possibly resulting in the exhaust pipe nuts and collar falling off the motorcycle.

Consequence:

The exhaust pipe nuts and collar may become a road hazard, increasing the risk of a crash or injury.

Remedy:

Dealers will replace the gaskets and the collars, and reinstall the muffler, free of charge. Owner notification letters are expected to be mailed November 3, 2021. Owners may contact KMC customer service at 1-866-802-9381. KMC's number for this recall is MC21-07.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

We have received KMC's proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Kawasaki Motors Corp., U.S.A.'s contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement