

Part 573 Safety Recall Report

21V-818

Manufacturer Name : Mercedes-Benz USA, LLC

Submission Date : OCT 18, 2021

NHTSA Recall No. : 21V-818

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Mercedes-Benz USA, LLC

Address : 13470 International Parkway
Jacksonville FL 32218

Company phone : 1-877-496-3691

Population :

Number of potentially involved : 27

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Mercedes-Benz GLS450

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2020 GLS450 6 Vehicles

The recall population was determined through production records. Vehicles outside of the recall population have all seats assembled according to current production specifications.

Production Dates : DEC 23, 2018 - JUN 30, 2020

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2020-2020 Mercedes-Benz GLS580

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2020 GLS580 1 Vehicle

The recall population was determined through production records. Vehicles outside of the recall population have all seats assembled according to current production specifications.

Production Dates : DEC 23, 2018 - JUN 30, 2020

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 3 : 2020-2020 Mercedes-Benz GLE350

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2020 GLE350 14 Vehicles.

The recall population was determined through production records. Vehicles outside of the recall population have all seats assembled according to current production specifications.

Production Dates : DEC 23, 2018 - JUN 30, 2020

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Vehicle 4 : 2020-2020 Mercedes-Benz GLE450

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2020 GLE450 2 Vehicles

The recall population was determined through production records. Vehicles outside of the recall population have all seats assembled according to current production specifications.

Production Dates : DEC 18, 2018 - JUN 30, 2020

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Vehicle 5 : 2020-2020 Mercedes-Benz AMG C63

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz AMG MY2020 C63 1 Vehicle

The recall population was determined through production records. Vehicles outside of the recall population have all seats assembled according to current production specifications.

Production Dates : DEC 23, 2018 - JUN 30, 2020

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Vehicle 6 : 2021-2021 Mercedes-Benz AMG GLE53

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz AMG MY2021 GLE53 3 Vehicles

The recall population was determined through production records. Vehicles outside of the recall population have all seats assembled according to current production specifications

Production Dates : DEC 23, 2018 - JUN 30, 2020

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020-2021 GLE-Class/GLS-Class (167 platform) and C-Class (205 platform) vehicles, the seat assembly condition might not meet current production specifications.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In this case, seats might have been incorrectly assembled. This might increase the risk of injury in case of a crash.

Description of the Cause : Due to a production deviation, seats might have been incorrectly assembled.

Identification of Any Warning that can Occur : The customer will not receive a warning due to the nature of the failure mechanism.

Involved Components :

Component Name 1 : Seats

Component Description : PASSENGER CUSHION

Component Part Number : A1679101306

Component Name 2 : Seats

Component Description : HEADREST FRONT SEATS

Component Part Number : A1679706101

Component Name 3 : Seats

Component Description : Tbsp. ADJUSTMENT OF THE HEADREST

Component Part Number : A0009704226

Component Name 4 : Seats

Component Description : HEADREST OUTSIDE REAR

Component Part Number : A1679702001

Component Name 5 : Seats

Component Description : HEADREST 3rd ROW OF SEATS

Component Part Number : A1679701402

Component Name 6 : Seats

Component Description : HEADREST GUIDE

Component Part Number : A1679707600

Component Name 7 : Seats

Component Description : ARMREST

Component Part Number : A2059700201

Component Name 8 : Seats

Component Description : FOLDABLE ARMREST

Component Part Number : A1679704700

Component Name 9 : Seats

Component Description : COVER FASTENING CHILD SEAT

Component Part Number : A1679208208

Component Name 10 : Seats

Component Description : HEIGHT ADJUSTER COVER

Component Part Number : A1679190100

Supplier Identification :

Component Manufacturer

Name : Mercedes-Benz AG

Address : NR

Foreign States

Country : Germany

Chronology :

In June 2020, MBAG launched an investigation based on feedback from a vehicle plant that vehicles might have been released with seats not meeting the specifications. Based on that investigation, MBAG conducted a factory campaign.

In August 2020, MBAG optimized the production process in the plant.

Mercedes Benz has received no field complaints regarding the subject seats.

MBAG continued to investigate possible seat assembly deviations that may have occurred prior to August 31, 2020. In the second quarter of 2021, MBAG conducted a review of both plant and supplier documentation for each potentially affected vehicle. That review confirmed a correct seat assembly for most vehicles identified as potentially affected. The review also determined that an undocumented plant re-work process may have addressed other potential seat assembly deviations.

In the third quarter of 2021, MBAG conducted a close, comprehensive analysis of records regarding all of the numerous seat parts in the remaining population of potentially affected vehicles. The analysis could not confirm that all required seat parts had been correctly installed in 27 of the remaining vehicles. On October 8, 2021, MBAG determined that a potential safety risk cannot be ruled out and decided to conduct a recall of those 27 vehicles.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz dealer will check all seats on the affected vehicles and rework them, if necessary.
Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since none of the involved vehicles would have been previously subject to the condition described and all remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : seats equipped according to specifications
Remedy Part No:

PASSENGER CUSHION A1679101306

HEADREST FRONT SEATS A1679706101

Tbsp. ADJUSTMENT OF THE HEADREST A0009704226

HEADREST OUTSIDE REAR A1679702001

HEADREST 3rd ROW OF SEATS A1679701402

HEADREST GUIDE A1679707600

ARMREST A2059700201

FOLDABLE ARMREST A1679704700

COVER FASTENING CHILD SEAT A1679208208

HEIGHT ADJUSTER COVER A1679190100

Identify How/When Recall Condition was Corrected in Production : A change in the production procedure ensures that this issue can no longer occur from August 31, 2020 onwards.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign on October 22, 2021. Owners will be notified of the voluntary recall campaign before December 17, 2021.

A copy of all communications will be provided when available.

Planned Dealer Notification Date : OCT 22, 2021 - NR

Planned Owner Notification Date : DEC 17, 2021 - NR

* NR - Not Reported