



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 22, 2021

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107SS
21V-812

Subject: Improperly Tightened Front Wheel Bearing Bolts

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/ATLAS/2021
VOLKSWAGEN/ATLAS CROSS SPORT/2021
VOLKSWAGEN/PASSAT/2021

Mfr's Report Date: October 15, 2021

NHTSA Campaign Number: 21V-812

Components:

SUSPENSION:FRONT:WHEEL BEARING
WHEELS:LUGS/NUTS/BOLTS

Potential Number of Units Affected: 30

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2021 Atlas, Atlas Cross Sport, and Passat vehicles. The front wheel bearing bolts may have been incorrectly tightened.

Consequence:

The bolts may loosen and cause a loss of control, increasing the risk of a crash.

Remedy:

Dealers will inspect the tightness of the wheel bearing bolts and replace the bolts, as necessary, free of charge. Owner notification letters are expected to be mailed December 14, 2021. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 40R7.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



We have received VW's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement