



YAMAHA MOTOR CORPORATION, U.S.A. 6555 Katella Avenue, Cypress, CA 90630-5101 800-962-7926

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your motorcycle, VIN

Model:

October 29, 2021

990149

Dear Yamaha Owner:

Yamaha Motor Corporation, U.S.A. has decided that a defect that relates to motor vehicle safety exists in certain 2020 and 2021 model XVS95C (Bolt) motorcycles. Our records indicate that you own the affected vehicle shown above.

The reason for this recall: In affected motorcycles, due to irregularities in casting temperatures caused by the improper application of a mold-release agent during manufacturing of affected units, there is a possibility that the engine cases may be porous near the oil filter at the bottom of the engine. If there is porosity, oil could leak out onto the rear tire, increasing the risk of loss of control and a crash with injury or death.

What Yamaha and your dealer will do: Your authorized Yamaha dealer will inspect your motorcycle for an oil leak caused by crankcase porosity. The inspection takes a little less than 30 minutes to perform. If oil is confirmed to be leaking as described, your dealer will replace the engine. If this is the case, your motorcycle will be out of service for several days while the new engine is shipped to your dealer and installed. There will be no charge to you for either procedure.

What you should do now: Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your motorcycle for this service. Remember to take this letter with you when you take in your motorcycle.

You should not operate your affected motorcycle, shown above, other than to take it to a dealer, until this inspection and, if necessary, modification is performed. If your motorcycle is noticeably leaking oil, as evidenced by oil stains on the ground under your motorcycle where you park and/or the presence of oil on the underside of the engine, contact your dealer or Yamaha if you need assistance in having it towed or otherwise transported to your service appointment.

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha motorcycle dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha web site at www.yamaha-motor.com.

If you have had this repair performed before you received this letter, you may be entitled to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this repair. For more information, contact Yamaha Customer Relations at 1-800-962-7926.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help: If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.
Customer Relations Department
P.O. Box 6555 Cypress, CA 90630
Or call: 1-800-962-7926*

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Refer to NHTSA recall number 21V-806.

If you no longer own this Yamaha: If you have sold your motorcycle to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the Vehicle Identification Number (VIN) shown above your name on this letter.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Motorsports Service Support
Yamaha Motor Corporation, U.S.A.