



American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

December 2021

NHTSA Recall 21V-804

IMPORTANT SAFETY RECALL

This notice applies to your vehicle:

Dear Honda Powersports Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE REASON FOR THIS NOTICE?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2021 Trail 125 (CT125A) motorcycles. The gearshift pedal assembly may have insufficient weld strength and may fail. If the weld fails, the gearshift pedal may potentially break off with repeated use, increasing the risk of a crash or injury.

WHAT WILL HONDA DO?

The dealer will replace the gearshift pedal assembly with a new improved part, free of charge.

WHAT SHOULD YOU DO?

Please call any authorized Honda Powersports dealer and make an appointment to have the gearshift pedal assembly replaced, free of charge. Once you schedule an appointment for your motorcycle, be advised that the replacement process may take approximately 30 minutes. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your motorcycle available for a longer period of time. If you are not the only rider of this motorcycle, please advise all other riders and passengers of this important safety information.

For assistance locating a Honda Powersports dealer, you may call Honda Powersports Customer Relations at: (866) 784-1870 or use the "find a dealer" option on www.powersports.honda.com.

CHECK YOUR MOTORCYCLE FOR OPEN RECALLS

You can check your motorcycle's eligibility for repair under this or any other recall. Please access the Honda recall lookup tool at www.powersports.honda.com/recalls.aspx and enter your VIN.

OWNER INFORMATION

If you paid out of pocket to have these specific recall repairs performed on your vehicle, you may be eligible for reimbursement; please contact Honda Powersports Customer Service at: (866) 784-1870 to determine potential eligibility and for instructions on how to request reimbursement.

You received this recall notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this motorcycle. If this is not the case, or if any of the information is incorrect, please complete, sign and return the Information Change Card and we will update our records. If you are a lessor of this motorcycle, Federal Regulations require you to forward this notice to your lessee within ten days.

DO YOU STILL HAVE MORE QUESTIONS?

Should you have any questions about this recall, please contact your authorized Honda motorcycle dealer. Should you need additional assistance, you may contact Honda Powersports Customer Relations toll free at (866) 784-1870.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your motorcycle without charge and within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause you.

Sincerely,

American Honda Motor Co., Inc.
Powersports Products

Campaign #KM8 / Service Bulletin: MTB 17770



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