

Part 573 Safety Recall Report

21V-801

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : OCT 14, 2021

NHTSA Recall No. : 21V-801

Manufacturer Recall No. : NR



Manufacturer Information :

Population :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Number of potentially involved : 332

Address : 1001 All Pro Drive

Estimated percentage with defect : 100 %

Elkhart IN 46514

Company phone : 8772628032

Vehicle Information :

Vehicle 1 : 2021-2022 Heartland Marllard Pathfinder

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The Federal certification label does not have the correct (GAWR) axle rating.

Production Dates : FEB 02, 2021 - SEP 09, 2021

VIN Range 1 : Begin : 5SFNB2113ME465834 **End :** 5SFNB2115NE486640 Not sequential

Description of Noncompliance :

Description of the Noncompliance : Travel Trailers do not conform to 49 CFR Part 567 – Certification and Federal Motor Vehicle Safety Standard

FMVSS 1 : 120 - Wheels and rims- other than passenger cars

FMVSS 2 : NR

Description of the Safety Risk : The owner would not know the actual axle weight rating of the unit and it could be overloaded due to incorrect axle listing.

Description of the Cause : The information for the GAWR (axle rating) was entered incorrectly into the model table for this model unit.

Identification of Any Warning that can Occur : N/A

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

10/11/2021 - Engineering caught discrepancy with GAWR; 10/12/2021 ran scope of the known issue:
10/13/2021 Safety committee voted.

Description of Remedy :

Description of Remedy Program : The manufacture will send out replacement certification labels. This will be corrected at no expense to the owner. All reimbursements will be covered by Heartland's general reimbursement plan.

How Remedy Component Differs from Recalled Component : The GAWR (axle ratings) will be corrected on the new certification labels.

Identify How/When Recall Condition was Corrected in Production : It corrected the GAWR in the system so the VIN tags will print properly.

Recall Schedule :

Description of Recall Schedule : Mailing will begin once approval is received

Planned Dealer Notification Date : DEC 13, 2021 - DEC 13, 2021

Planned Owner Notification Date : DEC 13, 2021 - DEC 13, 2021

* NR - Not Reported