



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 20, 2021

Mr. David Mihalick
Heartland Recreational Vehicles, LLC
419 W Pike St
Jackson Center, OH 45365

NEF-107KL
21V-801

Subject: Incorrect GAWR on Certification Label/FMVSS 120

Dear Mr. Mihalick:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HEARTLAND/MALLARD PATHFINDER/2021-2022

Mfr's Report Date: October 14, 2021

NHTSA Campaign Number: 21V-801

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 332

Problem Description:

Heartland Recreational Vehicles, LLC (Heartland) is recalling certain 2021-2022 Mallard Pathfinder trailers. The vehicle certification label does not have the correct Gross Axle Weight Rating (GAWR) listed. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 120, "Wheels and Rims-Other Than Passenger Cars."

Consequence:

Incorrect GAWR information may cause the vehicle to be overloaded, increasing the risk of a crash.

Remedy:

Heartland will mail new labels to owners, and dealers will replace them, free of charge. Owner notification letters are expected to be mailed December 13, 2021. Owners may contact Heartland customer service at 1-877-262-8032.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

NHTSA has received Heartland's proposed owner letter and approved it for distribution.



Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Heartland Recreational Vehicles, LLC's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement